



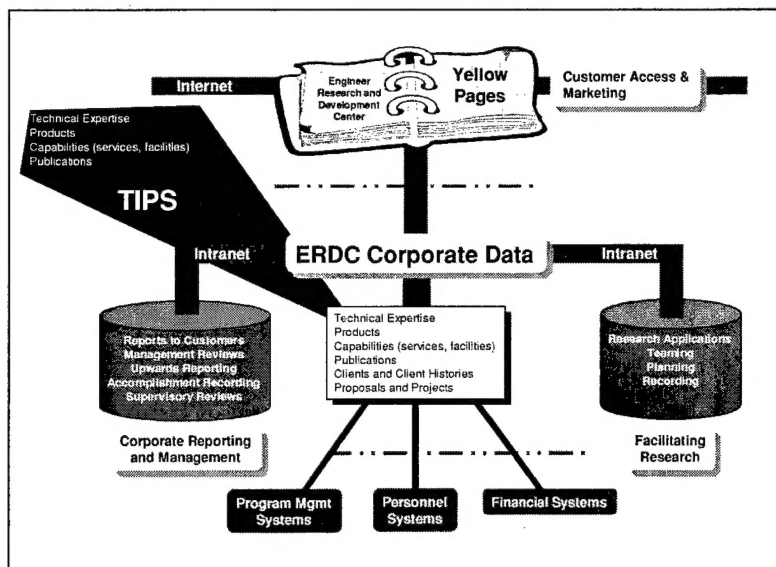
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Providing Technology Information, Products, and Services (TIPS) Through the World Wide Web

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The Technology Information, Products, and Services (TIPS) system is an effective tool for the capture and transfer of information about the CERL campus of the Engineer Research and Development Center (ERDC) assets. In TIPS these assets include people, capabilities, products, and publications.

Relevant information is captured as part of the daily business practices of ERDC researchers, supervisors, managers, and staff. Once approved, appropriate information is provided to potential internal and external ERDC customers.

This work builds upon the prototype Conservation Technology web site. Based on technical support feedback and a formal survey of users of the initial prototype, requirements for the TIPS were developed.

This report documents the system design, business processes, and database structures of TIPS. Initial requirements for implementation of TIPS at all ERDC campuses are also addressed. Draft Corps of Engineers' Life-Cycle Management Information System (LCMIS) documentation was prepared to document system requirements.

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Foreword

This project was conducted for the U.S. Army Corps of Engineers, Engineer Research and Development Center (ERDC) under project "Generic Business Area Website." The technical monitor was Jeff Walaszek (CV-PP).

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1 Introduction

Background

As the web has emerged as a communication and collaboration media, Construction Engineering Research Laboratory (CERL) has tested various approaches to using the web for capturing information and transferring technology. During 1996 and 1997, an on-line annotated bibliography was developed for all technical publications related to Military Land Management. Then, in 1998, a prototype web site was developed for Military Land Management. This web site, called the "Department of Defense Environmental Conservation Technology Web Site" or "Conservation Technology Web Site," included the on-line bibliography and additional information on related products, capabilities, and appropriate researchers' vitae. The Conservation Technology Web Site began operating in early 1998.

The Conservation Technology Web Site provided the means for users to easily find products related to a technology or service being investigated, validate researcher qualifications through a review of up-to-date researcher job histories, and find answers to questions by searching and downloading on-line publications.

After the usefulness of capturing product information in the Conservation Web Site was demonstrated, the information collected on product status and product-specific technology transfer activities was expanded. This information was used to produce the "Conservation Life Cycle Technology Infusion Plan" (LCTIP) for the Army's Conservation Technology Team.

The LCTIP is intended to improve the process of technology infusion. The plan provides extended "fact sheets" describing the technologies, techniques, and tools completed and under development to support Military Land Management. The fact sheets also provide information on demonstration requirements, technology transfer plans, and support requirements. The LCTIP is updated periodically and used as a source for coordination for technology infusion and funds programming within the Army's conservation community.

Development of the FY98 and FY99 LCTIPs and future updates using TIPS provided a means to continually monitor the status of and plans for technologies

under development. Rather than an additional burden on researchers, saving the up-to-date information in TIPS as needed to support program planning creates LCTIP.

The Conservation Web Site received considerable interest from customers and researchers during the latter half of 1998. In the fall of 1998, CERL management decided to support the upgrade of the Conservation Web Site and develop similar applications for the two other technical domains under its purview: Installation Operations and Facility Acquisition and Revitalization. The work to update the Conservation web site and include the other two research domains began in October 1998 under the "Technology Information Products and Services (TIPS)" designation.

Objectives

TIPS has three objectives. The first objective is to provide easily navigable and visually interesting information so customers can quickly target expertise, products, and capabilities of interest.

The second objective of TIPS is to provide ERDC researchers and managers with a repository of information that may be used for their own investigations and to reduce the number of data calls and requests for information related to a researcher's products, publications, and resume related information. Once such information is in place, researchers also have a web-presence without having to learn web-based programming.

Finally, TIPS demonstrates that integrated, web-based e-mail and file management tools organized according to standard business processes can effectively replace current paper processes. The production and approval of Public Affairs Office "Fact Sheets" is the first paper process to be eliminated by TIPS. TIPS is a tool to help organizations take advantage of emerging information technologies to improve business processes.

Approach

TIPS began with a concept of improved use of the web for external and internal communications. A committee at CERL explored and reviewed activities at sites across the Corps of Engineers and ERDC. The most similar effort, being conducted by the South Atlantic Division (SAD), was an extension of the Corps' global e-mail directory. SAD's effort added job series and keyword tags to listings

in the e-mail directory. To ensure compatibility with potential implementation of the SAD initiatives, TIPS includes job series in vitae. Unlike the SAD keyword tags, the TIPS personnel search tests against researchers' actual employment history. Other information such as education, publication histories, and professional affiliations are also included in TIPS to support the research community.

After the Conservation Technology prototype was developed, an informal survey of representative users was conducted in late 1998. Survey results indicated a need to support marketing and outreach efforts as the primary focus of the site. Concurrent working group meetings also identified or clarified the following requirements:

1. codification and integration of on-line business processes
2. approval of all on-line materials by designated supervisors
3. notification of changes, or changes in status, to appropriate users
4. improvement to the system's graphic design
5. compatibility for potential customers with version 2.0 browsers.

As TIPS developed it became clear that the system was addressing four overall requirements: integration of business operations, ease of customer use, data ownership, and data visibility.

Integration of Business Operations

The first requirement is that TIPS data should become the primary way for expertise, publication, and product data to flow through the organization. This information should be reviewed, approved, gathered into reports, and presented to customers on-line through a single portal. For TIPS to be successful, it must be the single place where such information is stored, processed, and retrieved.

Authorized individuals throughout the organization input TIPS data. These individuals must be motivated by the results of their data input efforts to sustain these efforts over time. To ensure that value is being obtained from the web site, customer use and issues must be tracked and addressed, and every possible internal use of the data needs to be exploited by the organization. The paper routing and approval processes that are replaced by TIPS need to be fully retired, and the outcomes of these processes need to be achieved through the web site.

Ease of Customer Use

The primary value of TIPS is to provide the names of easy-to-find and access research staff who can help with the problem at hand. Customers should be able to find answers to questions such as "Who has worked on this problem?" "Have the labs ever done any work on this issue?" "What was the name of that product I saw demonstrated last week?" "Who is the lab point of contact for this type of issue?" "Didn't I see a report a couple of years back on this topic?"

Linking ERDC technical expertise, products, capabilities, and publications will allow customers to be informed consumers when interacting with the laboratories. As informed consumers, customers can verify the number of publications or products in a specific technical area, know who has been active in a field, and know how many experts ERDC has in a field. Providing this information is good customer relations—it gives the customer command of the information needed to keep up to date in a field, to know who to talk to about problems, and to ask for help in an emergency. TIPS will help build trust between the laboratories and ERDC's customers. Few other organizations provide such comprehensive information in a friendly, easy to use context.

Throughout the history of the laboratories, customers have wanted better information about how work performed for others might be useful to them. TIPS gives visibility to all ERDC products (both little and big) and points of contact for more information about them. As a catalog of work at the laboratories, the TIPS web page links to appropriate on-line reports, downloadable software, or other resources related to the product or capability listed in TIPS, give customers the desired ease of access.

Data Ownership

In TIPS, the researcher(s) and supervisors who performed the research projects are responsible for maintaining their own information about related products. Typically, but not necessarily, the primary point of contact (POC) will be the researcher who entered the data. Every product, service, publication, or related data element has one or more POCs listed. Those persons are responsible for updating and managing their own information.

Allowing the research staff to publicize their own products assures that no data entries fall through the cracks and become outdated. A person is accountable for all the data for which they are the POC, and regular reminders go out to each person (and their supervising/approving official) to review and update their data. Items that are overdue may be automatically turned off if not regularly updated.

Individuals do come and go within an organization, but the departure of a POC does not necessarily mean that items listed under that POC are removed. Rather, the supervisor(s) for the project POC must decide to either remove or re-assign each of the POC's entries to another POC. Customers (both internal and external) need to be assured that TIPS data are current, and that every item posted on the internet accessible portion of the site is kept up to date.

Data Visibility

TIPS is designed with three levels of visibility. Initially, data are submitted through the Intranet or internal organizational portion of the web site for review, routing, editing, and approval. Once data is approved, then it becomes visible through the external Internet. This approach is consistent with Corps of Engineers guidance on review of materials posted to web sites.

Once data is posted, it will be "seen" by the search engine, which operates on the TIPS database. To enable external search engines to see TIPS data and to reduce load on TIPS web servers and databases, HTML, PDF, or other needed document formats may be automatically created and posted to any authorized location on the Internet. Such a capability provides the flexibility needed to scale the application from a small set of local tools to an ERDC-wide extranet application.

Benefits

The benefits of TIPS will be determined by how efficiently and aggressively an organization uses the site. Researchers interacting with customers should consistently point them to TIPS as a resource. When a customer expresses a problem (especially a problem outside the immediate expertise of the researcher), the researcher has an opportunity to guide the customer through a TIPS query session. Once exposed to TIPS, customers will return to the site, and many web explorers will find TIPS on their own. To keep customers returning to the site, TIPS must be kept current.

Besides the obvious marketing and problem scoping uses for TIPS, there are many potential internal functions. Organizations keep track of achievements, but normally collect information from diverse sources in belabored data calls. TIPS should be the source for these data, and should provide sufficient data for analysis of achievements sorted by organizational units, periods of time, technical domains, etc.

By converting review/approval/routing processes to the web, TIPS helps organizations eliminate paperwork. This can speed up logjams and enhance results, as sequential paper processes with attached "sticky notes" can become simultaneous and interactive on the web. Web-based business processes do not require submitters, reviewers, approvers to be in their offices. These functions can be performed with the appropriate passwords wherever the web can be accessed.

TIPS also provides important benefits for researchers. Besides giving each researcher (or research team) a ready venue to market their expertise and capabilities, TIPS also provides the information necessary for a large and geographically dispersed organization to nurture broad organizational awareness and virtual teaming. Researchers can use TIPS to browse for peers they might want to ask to participate in an upcoming project, or identify expertise needed to provide consulting advice on a project by reviewing resumes and publications listed in TIPS.

Scope

The system described in this report is applicable to any organization that would like to share information about people, products, capabilities, and publications. Currently TIPS is being implemented at a single ERDC site for three technical domains. Fiscal Year (FY)00 activities are planned to support multi-campus implementations of TIPS across ERDC and at other sites.

Mode of Technology Transfer

ERDC is evaluating the use of TIPS to support activities throughout ERDC. At CERL, local regulations or standard operating procedures need to be updated as a result of the new technology provided by TIPS. CERL Regulations (CRs) include CR 25-3, *USACERL Publications: Definitions and Approval Requirements*.

2 Overall System Features

TIPS features a variety of user interface enhancements over the original "Conservation Web Site." These enhancements begin with a four-part structure that is consistently applied across all TIPS pages. These four parts are Header, Navigation Bar, Page Content Area, and Footer. The Header, Navigation Bar, and Footer contain primarily data-driven content defined by either the program manager or system administrator and by the access level of the user. The page Content Area is also data driven. Registered site users, as part of normal business activities, supply all information provided in the Content Area. After supervisory approval, a non-registered user (i.e., the general public) may view the information.

The following paragraphs describe the Header, Navigation Bar, Page Content Bar, and Footer of the site's homepage. The next section of this report describes the system's features and built-in business processes in detail.

The homepage, Figure 1, provides several key pieces of information to all users when they arrive. First is the name of the technical domain and a way to comment and get help. The name of the technical domain is stored in the TIPS database. This enables site administrators to modify the site names, without using any web programming or HTML coding, as the organization evolves over time.

The "get help" and "information" buttons are easily seen at the top of all of the new site's pages. Clicking on the "get help" button will assist with use of the page. Questions arising from the help button are directed toward technical support staff. The "information" button allows users to interact with the authors of the content of the page. In the case of the homepage, the content authors are those persons identified in TIPS as "Program Managers." Saving customer contacts allows management to review the success of specific products, on-line publications, requests for expert assistance, and other site components.

Header – "Welcome Message"

The majority of TIPS users should not be those who enter information on products and services, but those in need of such services. Such users who are not

registered with the site see a welcome message that can be updated by any system administrator with or without any knowledge of web software. A script is also provided to automatically link the site to the "Favorites List" for Internet Explorer users. Registered users entering or approving data receive a personalized welcome message, such as the one shown in Figure 1, noting their names and the date they last visited.

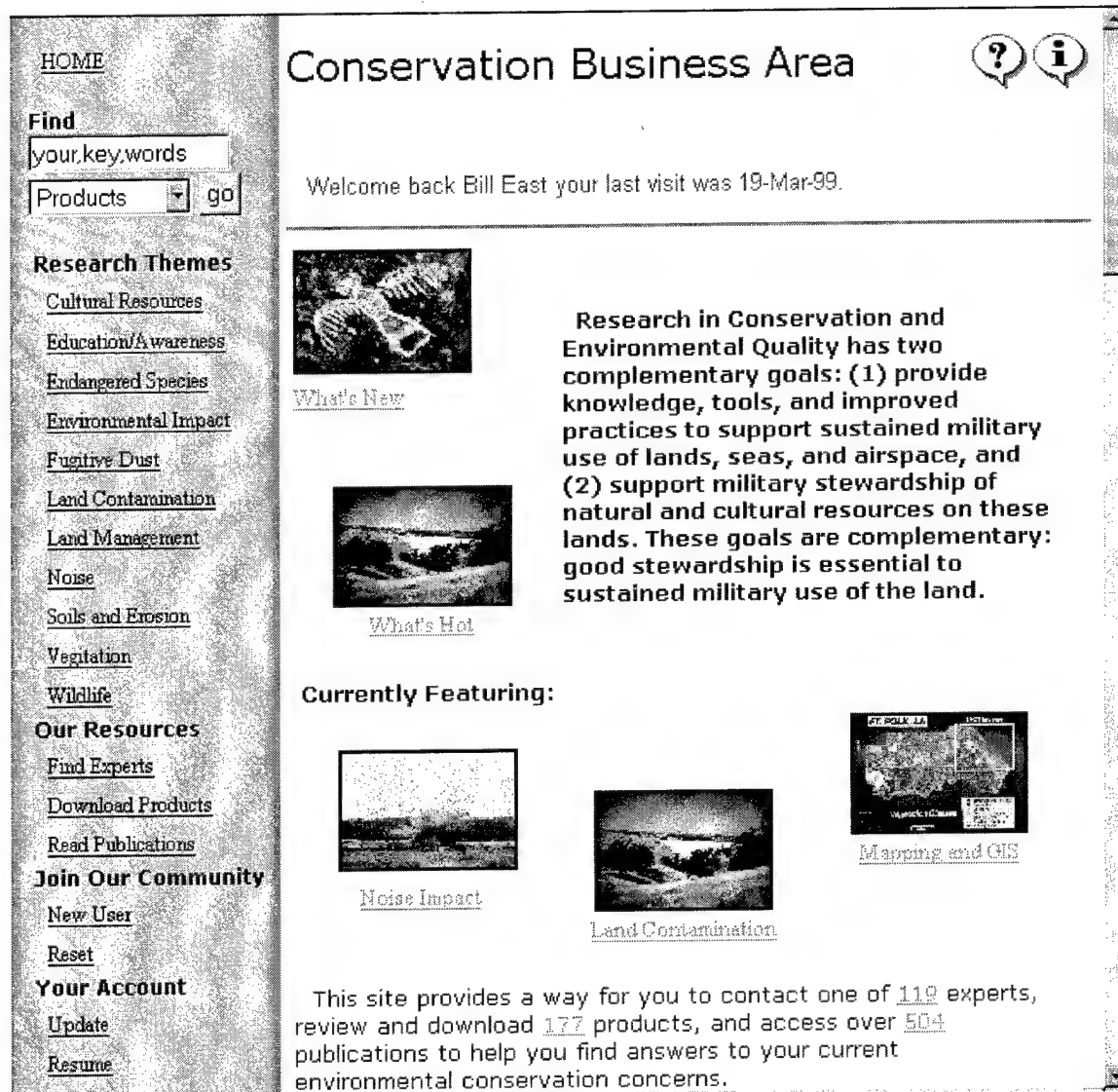


Figure 1. Business Area Homepage.

Content Area

The next feature of the homepage is the Content Area—just below the welcome message. The center of the Content Area contains four types of information: technical domain description, what products are new or “hot,” featured products, and site statistics.

Content Area – “Business Area Description”

In the top right of the Content Area (below the horizontal line) is a description of the technical domain. In Figure 1, the description begins with the words “Research in Conservation...” As with all other TIPS content, the data is stored in the TIPS database and may be easily modified by any program manager or site administrator with or without any knowledge of web programming.

Content Area – “What’s New” and “What’s Hot”

To the left of the domain description are two graphic links. The first leads to the “What’s New” page (Figure 2, p 25), which provides the 10 most recently updated products and publications for the domain. These links are automatically generated. Researchers who want their products and publications to be highlighted on this list will have to keep their information current.

The “What’s Hot” page (Figure 3, p 26) shows those products that have been selected by the program manager from the list of approved products and publications. These links may be used to highlight specific products and publications that should be of great interest to the customer community.

Content Area – “Featured Products”

The third section of the page goes across the center of the page under the “What’s Hot” link and the description section. This third section contains three “Featured Products” (Figure 4, p 27). The purpose of these links is to provide direct access to three showcase products in this technical area. Anyone designated as a “Site Administrator” may change the products featured here.

Content Area – “Site Statistics”

The final section of the Content Area displays the current site statistics and allows users to directly browse people, products, and publications. This section is automatically generated by the system and requires no human intervention. Clicking the links leads users to the respective people, products, or publication browser pages (Figures 6, 7, and 8, pp 29-31).

Navigation Bar

The left-hand column contains the site Navigation Bar. This list of options includes the home link, quick find, and site menu. The Navigation Bar is partially

database driven. The page background image (i.e., the brown shading shown in all site figures), research themes, and the number of items under the "Account Info" section are all automatically created from the TIPS database.

Navigation Bar – "HOME" and "Find"

The HOME link, along with the HOME link in the page footer, allows users to quickly return to the site's main page without clicking the browser's back button repeatedly. The quick find section allows users to find people, products, or publications of interest. The user may enter more than one keyword by separating each word with a comma. The search is then run by clicking the "go" button.

Navigation Bar – "Research Themes"

Below the search form on the left-hand navigation bar is the technical domain's list of approved research themes pulled from the TIPS database. Program managers or site administrators define the themes. Linked to each theme are a number of graphic files and links to a list of experts who work in that research area (Figure 5, p 28).

Navigation Bar – "Our Resources"

Below the research themes are links with which to browse people, products, and publications (Figures 6, 7, and 8). These browsing forms show 25 records at a time and begin with the most recently updated records. Clicking one of the four browse buttons allows users to see the first, previous, next, and last set of records. Browse buttons only appear if appropriate to the current location in the record set. For example, if the user is at the beginning of the record set, then the First and Previous browse buttons do not appear.

Using the search form provided on the page reduces the number of records to be browsed. Again only 25 records are shown at a time. If there are more than 25 records in the selected record set, then the browse buttons operate on that selected set until the user resets the query.

Once the user finds a record of interest in either the people, product, or publication browse pages, they may "drill-down" by using the link provided for specific information on the item of interest. Note that these pages are backward compatible and do not require the use of newer browsers.

Navigation Bar – “Join Our Community”

The next section of the navigation bar allows new users to register, or existing users to add new users. Users may also reset their accounts, if they change computers, or wish to provide an in-depth demonstration at another computer. A detailed description of the user registration process is provided later in this report.

Navigation Bar – “Your Accounts”

The final section of the navigation bar, for registered users only, is the user's account section. Only those options for which the user has permissions (based on their system administrator-designated access level) are shown. This section is one method for the user to review, add, or update information to which they have access. There are several levels of access within TIPS. Chapter 3 describes the levels of system access.

Page Footer

At the bottom of the page, the site footer provides a simplified horizontal navigation bar and information about who to contact in case of problems. The footer information in the Navigation Bar area allows the user to easily return to the top of the current page. Footer information in the page Content Area provides the user an easy way to return to the site Homepage (a database driven link) or to browse people, products, or publications. Site information and POC data including e-mail and telephone numbers are provided at the bottom of the page. The site information, including the homepage URL, company, and POC data, is all obtained from the site database. When the system administrator changes this information, it is updated on all pages.

3 User Access Levels

TIPS has six user access levels. These levels range from unregistered "public users" to "system administrators." These accounts have an increasing ability to approve information for public access and to change system settings. Users may be assigned to multiple access levels. Each type of user receives automatic e-mail notifications containing changes to the data for which they are responsible and the type of task that needs to be performed on that data.

Public Users

The first access level is for the general public. Public users are identified by the system as not having a site security key. Public users are only able to see approved information about research themes, people, products, and publications.

While public user activity on the web site is not tracked, questions and comments made by the general user community can be saved. Relevant information based on these requests may be supplied automatically to the appropriate developer(s), supervisor(s), program manager(s), or system administrator(s). The value of tracking general counts of public access to project information has yet to be determined.

Product Developers

Product developers are Principal Investigators and other personnel responsible for research and development. These are the recognized experts to whom the general public (and other researchers) are directed, as needed. As approved by their supervisors, developers may create an on-line resume, maintain publication data, and produce product and service information sheets. Developers may also review system-wide reports. Once a supervisor has enabled the developer to add information to the system, the supervisor must approve the developer's resume, publications, and product information sheets before this data is visible to the general public.

When a user registers with a given organization, they may be given automated developer permission based on the default permissions of the office under which the user is registering. Otherwise, the system administrator must give new registrants developer status before they can begin adding resume, product, and publication data to the site.

Supervisors

Supervisors are typically branch chiefs, division chiefs, or their designees who are responsible for traditional activities such as first-line approval of fact sheets, publications, or other promotional materials. Supervisors are responsible for approving developer resumes, products, and publication listings. In addition to approval authority, supervisors are able to contribute their own resume, products, and publications to the site.

As the developers that work for a given supervisor add resumes, publication listings, and product data, the supervisor is sent e-mail notifying them of the changes being made. The e-mail provides a description of what was changed and a link to the data approval page. Approving the changes allows the document to be seen by members of the general public.

To reduce the burden of additional e-mail traffic, it is recommended that supervisors use their e-mail program to direct all TIPS messages to a TIPS activities folder. Such a folder will enable supervisors to review changes to TIPS data on a periodic basis.

Program Managers

Program managers are responsible for the creation, updating, and approval of research themes and the identification of hot products and publications. In addition to these main responsibilities, program managers have all the access rights of supervisors.

Research themes may be created and edited before being approved for public release. Program managers may assign one or more registered users as the POC for a given research theme. Public users interested in a given theme will then be able to find out more through these POCs.

Public Affairs Office (PAO) Officers

A TIPS site is meant to serve as both a collaborative research area and a means of providing information to potential customers. As a result, some of the information contained in the site refers to products and publications that are in-progress or includes links to sites that contain working documents. These working documents are not expected to be of interest to a general audience and should, generally, not be included in a top-level discussion of the technical domain. Since both working documents and successfully completed products that would be of general interest are contained within a TIPS site, a way to identify those documents has been included in the demonstration site.

PAO Officers will be able to designate some of the product materials contained in a TIPS site as official product "fact sheets" or more general "capability description sheets" or "general information sheets." The PAO Officer first identifies a product listing as a potential PAO Fact Sheet. After the PAO Officer reviews the fact sheet, it may be edited for minor changes before being approved for public viewing. Comments by the PAO Officer are kept with the product information for future use and review by developers, supervisors, and program managers.

System Administrator

The system administrator has access to all of the functions listed in the previous levels and also may revise many of the site settings. These site settings include the site title, name and location of the page, the site welcome message, the site POC footer, and picture files for the "What's New" and "What's Hot" pages.

One of the most important functions of the site administrator is to assign people to one or more roles within the business area web site. The site administrator is the only person who has access to assign users as developers, supervisors, program managers, PAO Officers, or system administrators. Typically the administrator will not, however, need to assign developers, program managers, and PAO Officers since these permissions are assigned based on default user office permissions.

It is recommended that one primary and two backup persons be assigned as system administrators. The best organization is to have people who are also program managers be the backup system administrators. Multiple assignments allow work to be performed when the primary is unavailable.

TIPS uses Cascading Style Sheets (CSS)* to format the font, size, color, etc., of the text. Use of CSS allows one centralized set of information to define type-faces, font sizes, font decorations (such as bold or underline), and font color for every page in the demonstration site. This powerful feature allows the system administrator to change the appearance of different business areas. Those areas with specific graphic design themes may be easily implemented. Appendix A contains a list of default CSS information that is currently being used for the TIPS site.

Administrators are also responsible for maintaining the various pick lists used in resumes and publications. These lists include degree types and publishers.

* For information on CSS, please see <http://www.w3.org/TR/WD-css1.html>

4 Business Process Descriptions

This chapter describes the processes by which different types of users navigate through TIPS. The purpose of this section of the report is to (1) describe, in detail, the progress of work to date, (2) provide a vehicle for communication about the contents of TIPS, and (3) provide the business process flowcharts that are implemented in TIPS.

Some of the processes included in TIPS are simple; for example, reviewing the latest additions to the site. Other processes, such as changing the office affiliation of a registered user, are not quite as simple. Some processes such as those required to identify and approve official PAO Fact Sheets are meant to replace existing paper-based activities. The business processes currently included in TIPS are not a complete set of integrated business functions, but a jumping-off point for discussion of what an ERDC extranet should ultimately comprise.

Public User Process: Review What's New

Members of the general public, as well as all registered users, have access to the most recently updated, approved products and publications through links on the "What's New" page, shown in Figure 2. Links take the user directly to the product information or publication detail page. External links may also be followed to external sites, if these links are contained in the approved product or publication data.

The products and publications on the "What's New" page are automatically generated by the system based on the date of the last update for approved products and publications.

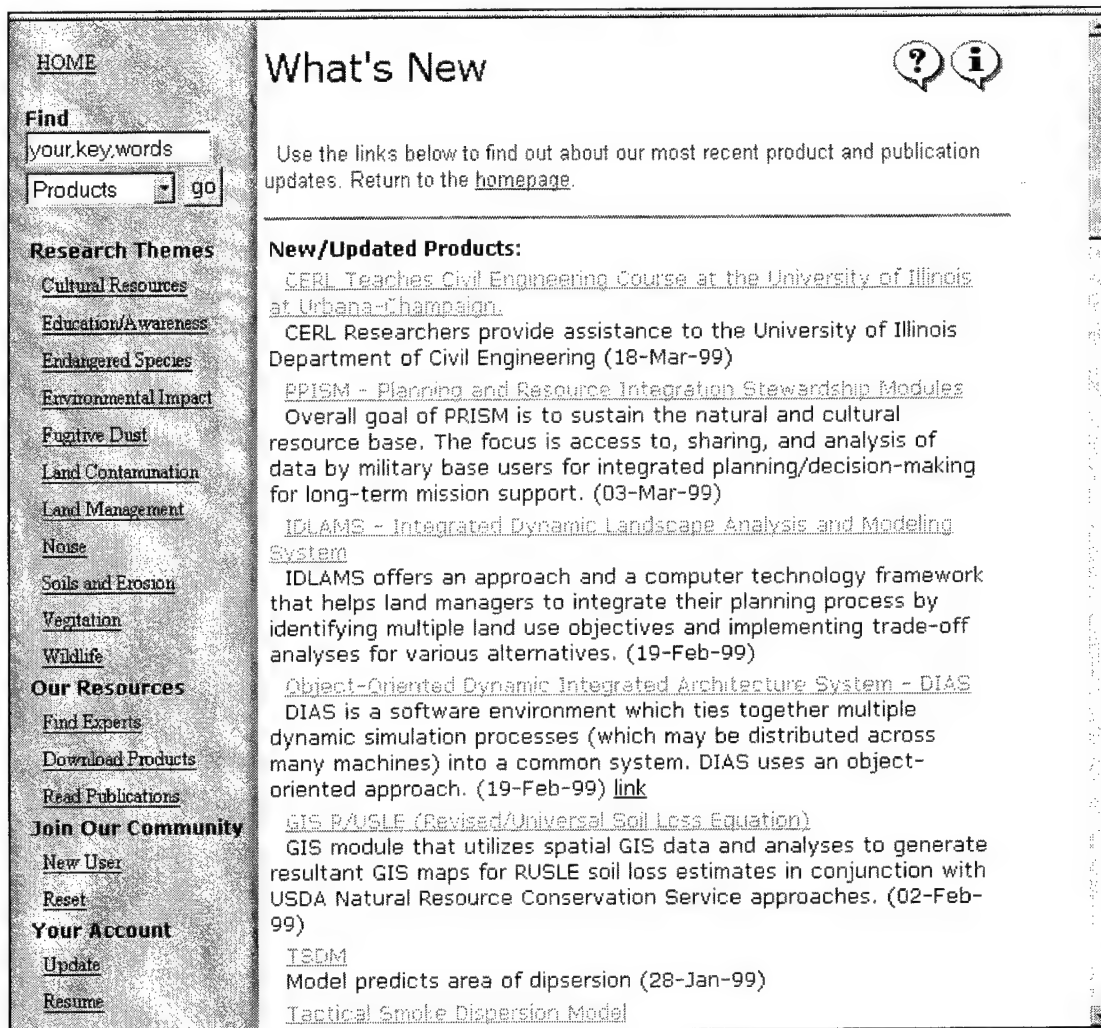


Figure 2. What's New.

Public User Process: Review What's Hot

Members of the general public, as well as all registered users, have access to the list of "Hot" products and publications through links on the "What's Hot" page, shown in Figure 3. Only program managers or site administrators are able to update hot products and publications as shown in the instructions at the top of the page.

Clicking the item's title takes the user directly to the product or publication detail page. External links may also be followed to external sites, if these links are contained in the approved product or publication data.

The products and publications on the "What's Hot" page are manually linked by the site program manager or site administrator.

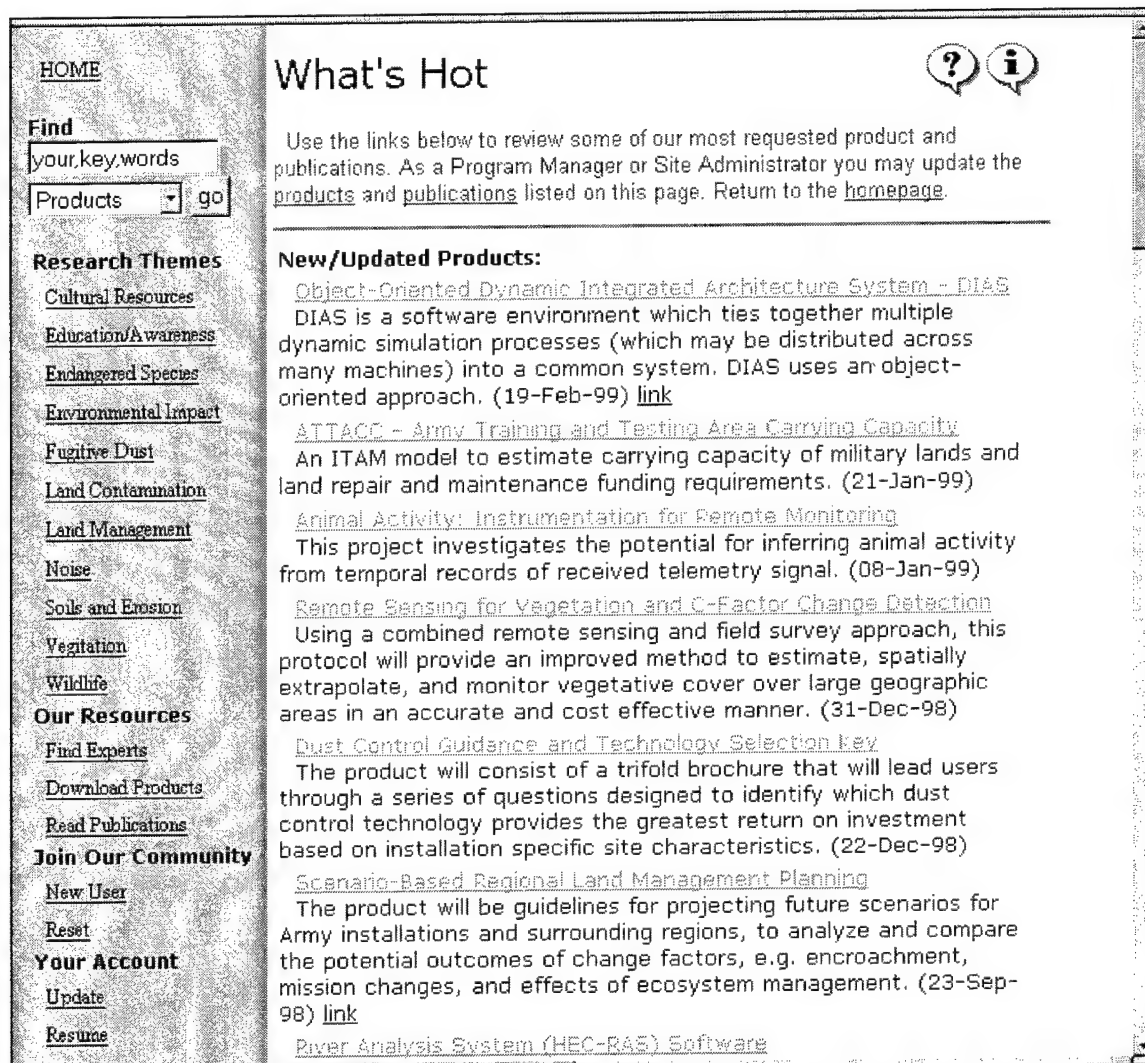


Figure 3. What's Hot.

Public User Process: Review Featured Products

Members of the general public, as well as all registered users, have access to the three featured product links on the home page. An example of the detailed product listings is shown in Figure 4. As with "Hot Products," only program managers or site administrators can update the featured product links.

Information displayed for the featured product is simply the approved product information sheet for that product. The developer need do no additional work to provide information for a featured product.

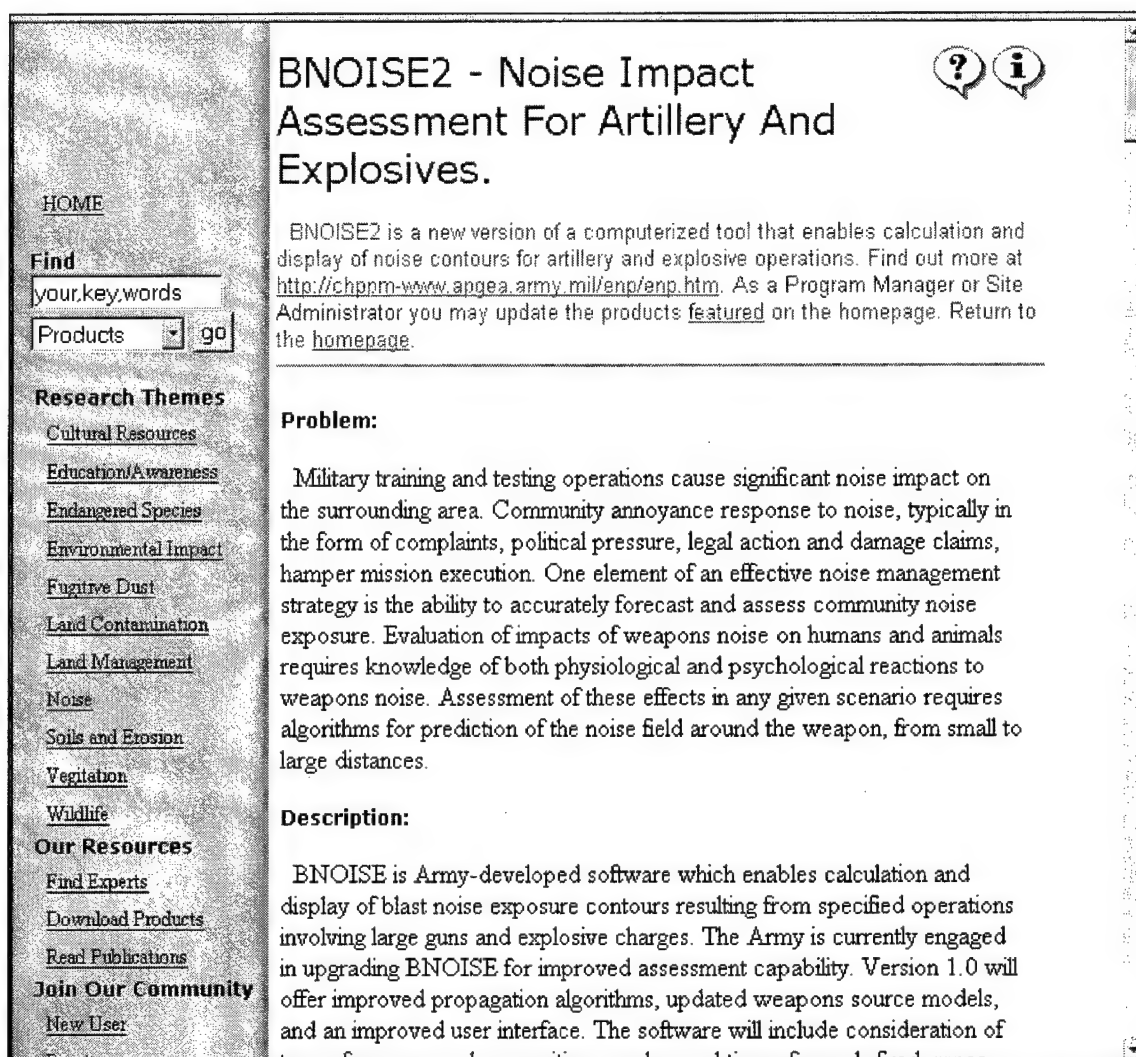


Figure 4. Featured product.

Public User Process: Review Research Themes

Members of the general public, as well as all registered users, have access to those research themes created and approved by the program manager. Research themes represent the general categories of work conducted in a given technical domain. Figure 5 shows an example of one of the research themes.

The program manager provides the content, graphics, and POCs for the research themes. POCs are listed at the bottom of the research theme description. Research theme descriptions may be used to address "Frequently Asked Questions" (FAQs) posed by customers or potential customers of the products under this theme. The technical content of research themes should be limited.

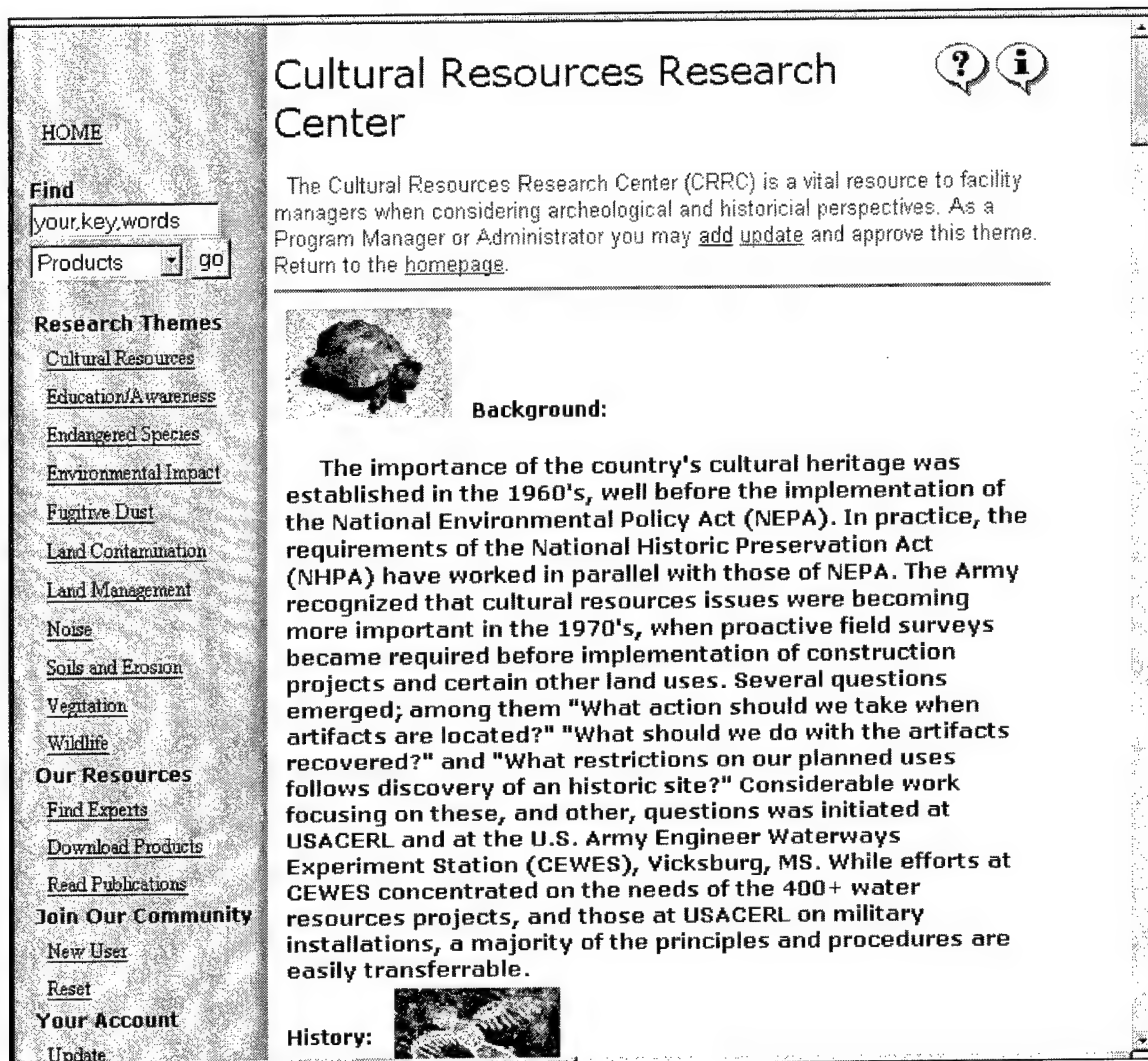


Figure 5. Review research theme.

Public User Process: Find and Contact People

Members of the general public, as well as all registered users, can find any approved TIPS registrants. Registered TIPS users whose resumes have been approved also have an active resume link. Those members whose resumes have not been approved appear without a link on their name. Figure 6 shows the "Find People" browse and search page.

When a user first opens the page, the first 25 of the most recently updated records appear in the browsing area of the page. The browse buttons allow users to view sets of 25 records at a time. The appropriate browsing buttons appear at the top and bottom of the record set.

Find People

Browse our most recently updated personnel accounts. Resumes are available online for expert personnel. Use the search form below to find people with specific expertise. Return to the [homepage](#).

Keyword(s):

Job Series:

1-25 of 117

[Mr. Alan Anderson](#), Biologist (Environmental) Job Series: 1550 Computer Scientist phone: 217-373-4574, email: a-anderson@cecer.army.mil (last updated 30-Apr-98)

[Mr. Bob Athow](#), Program Manager Job Series: 1320 Chemist phone: 603-634-2135, email: athow@hl.wes.army.mil (last updated 20-Apr-99)

[Dr. Harold Balbach](#), Chief, Planning and Mission Impact Division Job Series: 0301 Change Management Coordinator phone: 217-373-4560, email: h-balbach@cecer.army.cerl (last updated 29-Nov-98)

[Dr. John Bandy](#), Lab Operations Chief, UL and LL Job Series: 0401 Biologist phone: 217-373-3496, email: j-bandy@cecer.army.mil (last updated 27-May-98)

[Mr. P. Black](#), Research physical chemist Job Series: 0560 Budget Analyst phone: 603-646-4250, email: pbb@crrel.usace.army.mil (last updated Sep-98)

[Mr. Bill Boyt](#), Mathematician Job Series: 1550 Computer Scientist phone: 601-634-3249, email: boyt@hl.wes.army.mil (last updated 03-Nov-98)

[Mr. Andrew Bruzewicz](#), Program Manager Job Series: 1550 Computer Scientist phone: 603-646-4372, email: andy@rsgisc.crrel.usace.army.mil (last updated 10-Apr-98)

[Mr. Cary Butler](#), Computer Scientist Job Series: 1550 Computer Scientist phone: 601-634-4410, email: butlerc@wes.army.mil (last updated 11-Sep-98)

[Dr. Michael Caza](#), Chief, Engineering Processes Division Job Series: 0301 Change Management Coordinator phone: 217-373-4560, email: m-caza@cecer.army.mil (last updated 29-Nov-98)

Figure 6. Find people.

Users may search for personnel in the technical areas that have specific types of expertise using the search form at the top of the page. One or more keywords, separated by a comma, may be entered in the form provided to search against each person's job history. Alternatively, users may search for personnel based on their Federal service job series number.

Public User Process: Find Products

Members of the general public, as well as all registered users, have access to all approved products contained in the domain. Figure 7 shows the product browse

and search page. When a user first opens the page, the first 25 of the most recently updated records appear in the browsing area of the page. The browse buttons allow users to view sets of 25 records at a time. The appropriate browsing buttons appear at the top and bottom of the record set. Users may search for product abstract, problem, technology, or benefit paragraphs using the search form at the top of the page.

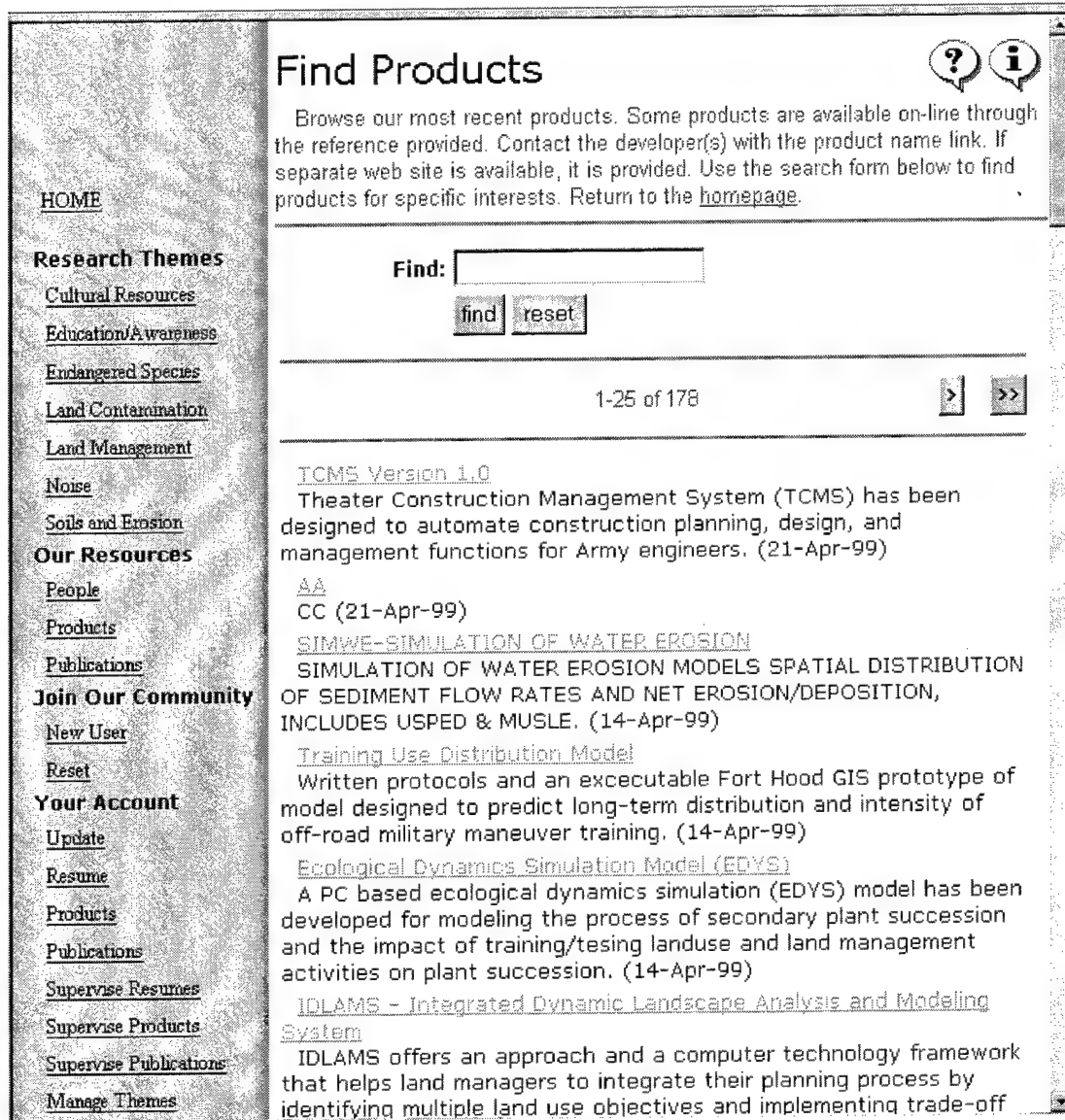




Figure 7. Find products.

Public User Process: Find Publications



Members of the general public, as well as all registered users, have access to all approved publications contained in the domain. Figure 8 shows the publications browse and search page. When a user first opens the page, the first 25 of the

most recently updated accounts appear in the browsing area of the page. The browse buttons allow users to view sets of 25 records at a time. The appropriate browsing buttons appear at the top and bottom of the record set. Users may search publication titles and abstracts using the search form at the top of the page.

Find Publications  

Browse our most recent publications. Some publications are available on-line through the reference provided. Contact the author(s) with the title link. If separate web site is available, it is provided. Use the search form below to find publications for specific interests. Return to the [homepage](#).

Find:

1-25 of 34  

[An Evaluation of Scheduling Requirements on Federal Fixed-Priced Construction Projects](#) by East, E. William, Weese, Clifford (01-Apr-99) [link](#)

[The Reviewers Assistant System: Users Manual](#) by East, E. William, Lustig, Mark, Roessler, Tim (17-Mar-98)

[The Reviewers Assistant System: System Design Analysis and Description](#) by East, E. William, Roessler, Tim, Lustig, Mark, Fu, Michael (14-Jan-98) [link](#)

[Design Review and Related Lessons Learned Systems](#) by East, E. William, Hicks, Donald, Kirby Jeffrey eds (14-Jan-98) [link](#)

[A Proposed Virtual Design Review Environment](#) by Fu, Michael, East, E. William (01-Dec-97) [link](#)

[Approaches to Selecting Project Management Systems](#) by East, E. William (01-Dec-97)

[Knowledge-Elicitation Techniques for Construction Scheduling](#) by De La Garza, Jesus M., Ibbs C. William, East, E. William (01-Dec-97)

[Knowledge-Based Processing of Schedule Data](#) by East, E. William, Yau, Nie-Jia (01-Dec-97)

[A Framework for Evaluating Project Duration Using Activity Factors](#) by East, E. William, Hassanein, A., Melin, J.W. (01-Dec-97)

[Creating and Abstracting Lessons-Learned from BCO Reviews](#) by Fu, Michael, East, E. William (01-Dec-97)

[A Framework for a Design-Quality Review System](#) by Lutz, James

HOME

Research Themes

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- [Education/Awareness](#)
- [Endangered Species](#)
- [Land Contamination](#)
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- [Noise](#)
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Our Resources

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Your Account

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- [Supervise Publications](#)
- [Manage Themes](#)

Figure 8. Find publications.

Public User Process: New User Registration

New user registration occurs in three parts. The first is the identification of the user's office. The office identification is needed to provide an initial security check of the user, and to provide the user's default permissions.

Part 1 of the registration process is shown in Figure 9. Supervisors must provide office passwords to individual users at a given office before those users register. After the user has provided a valid office/password pair, he/she may proceed to enter personal information. Part 2 of the registration process allows the user to enter his/her name, telephone number, and e-mail address.

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Find
your key words
Products go

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[Environmental Impact](#)
[Fugitive Dust](#)
[Land Contamination](#)
[Land Management](#)
[Noise](#)
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Our Resources
[Find Experts](#)
[Download Products](#)
[Read Publications](#)

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Your Account
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Registration: Part 1 Of 3

Select your office from the list below, enter the office password and Continue. If you are already a registered user, please [reset](#). Return to the [homepage](#).

Pick Office: Double click folder to open.

New Office

- Participating Colleges and Universities
- Army Environmental Center
- Air Force Center for Environmental Excellence
- Department of Energy
- Installations and DoD Facilities
- U.S. Army, Corps of Engineers**
 - Corps of Engineers Divisions and Districts
 - Corps of Engineers Laboratories
 - Construction Engineering Research Laboratory
 - Cold Regions Research & Engineering Laboratory
 - Waterways Experiment Station
 - Topographic Engineering Center
 - Corps of Engineers Field Operating Activities
 - Headquarters
- U.S. Army Materiel Command Installations and Services
- Office, Assistant Secretary of the Army I, I & E
- Innovative Emergency Management

Office

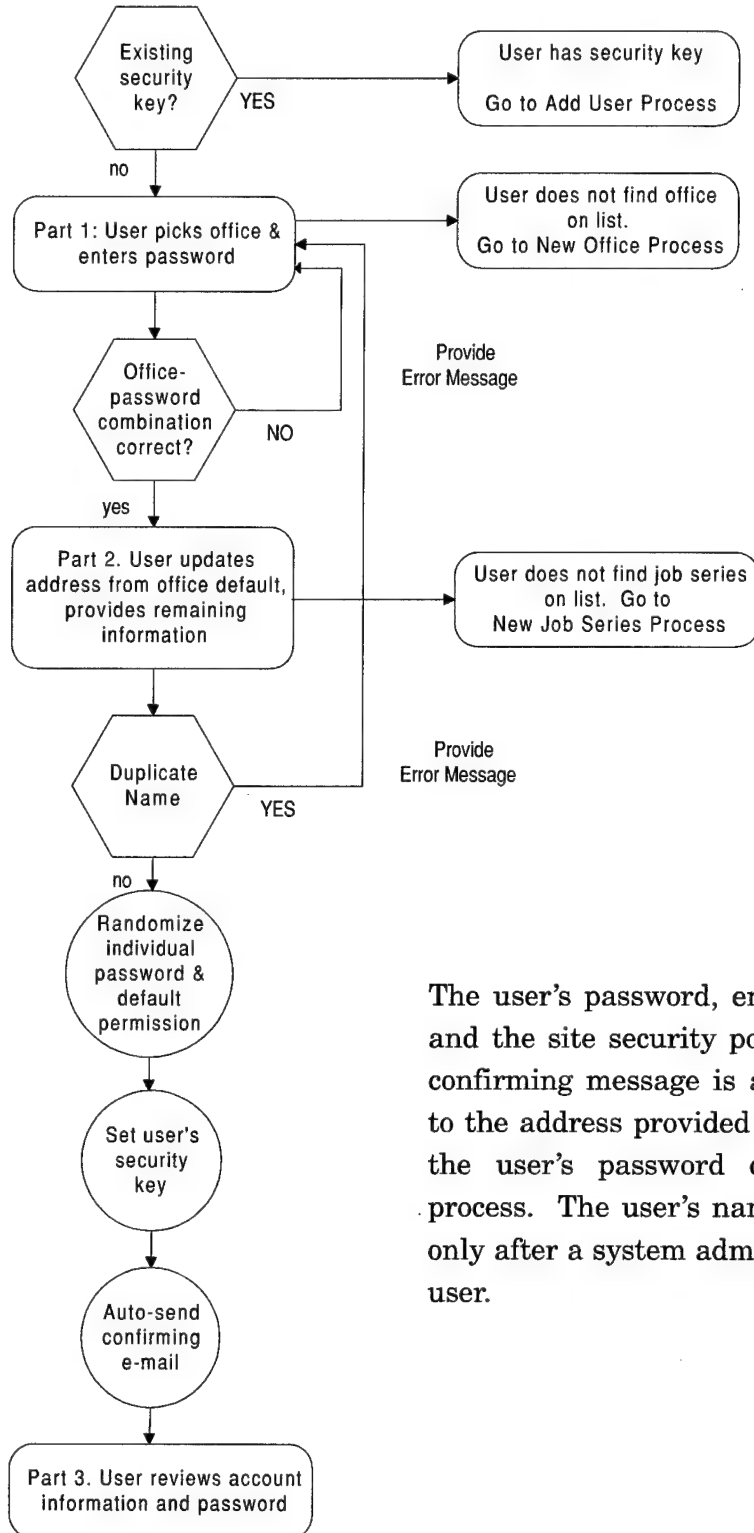
Password:

Figure 9. Select an office.

As the user enters the personal data, he/she may want to select a job series that is not on the list. If so, the user may add that new series.

After entering the personal data, the system checks to make sure that no duplicate user names exist. If duplicates exist, the user is asked to change his/her information or contact the system administrator. If no duplicates exist, then the system creates the user's personal password, sets the user's security key, and sends a confirming e-mail to the address provided by the user.

Individuals registering in offices designated as PAO, program management, or research offices are provided with a default set of permissions related to those offices.



The user's password, entered account information, and the site security policy are then displayed. A confirming message is also automatically e-mailed to the address provided by the user. Writing down the user's password concludes the registration process. The user's name appears on the web site only after a system administrator approves the new user.

Figure 10. Public user process.

Developer Process: New Office

If users attempt to register but are unable to find their office, they may add a new office. Figure 11 shows the first of two pages required to add a new office to the list.

[HOME](#)

Find
your key words
Products go

Research Themes
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New Office: Part 1 Of 3

Either (a) add a new top level office or (b) add a new sub office. The (a) system or (b) office password is required. Return to new user [registration](#). Return to the [homepage](#).

A: New Top-level Office:

System Password:

Add New Office

B: New Sub-office:

Pick Office:

Double click folder to open.

- Participating Colleges and Universities
- Army Environmental Center
- Air Force Center for Environmental Excellence
- Department of Energy
- Installations and DoD Facilities
- U.S. Army, Corps of Engineers
- U.S. Army Materiel Command Installations and Serv
- Office, Assistant Secretary of the Army I, I & E
- Innovative Emergency Management

Figure 11. Add new office.

Figure 12 shows the process to add a new office. In Part 1, the user picks the parent organization or identifies the office as a new top-level office. The system administrator holds the password for the creation of new top-level offices. A sub-office password is sufficient to create sub-level offices.

Once the password is correct, and the system has confirmed that the office has not been duplicated elsewhere, then a new password is generated for that office and the new office is created.

The system sends an e-mail message to all system administrators informing them of the new addition to the office database.

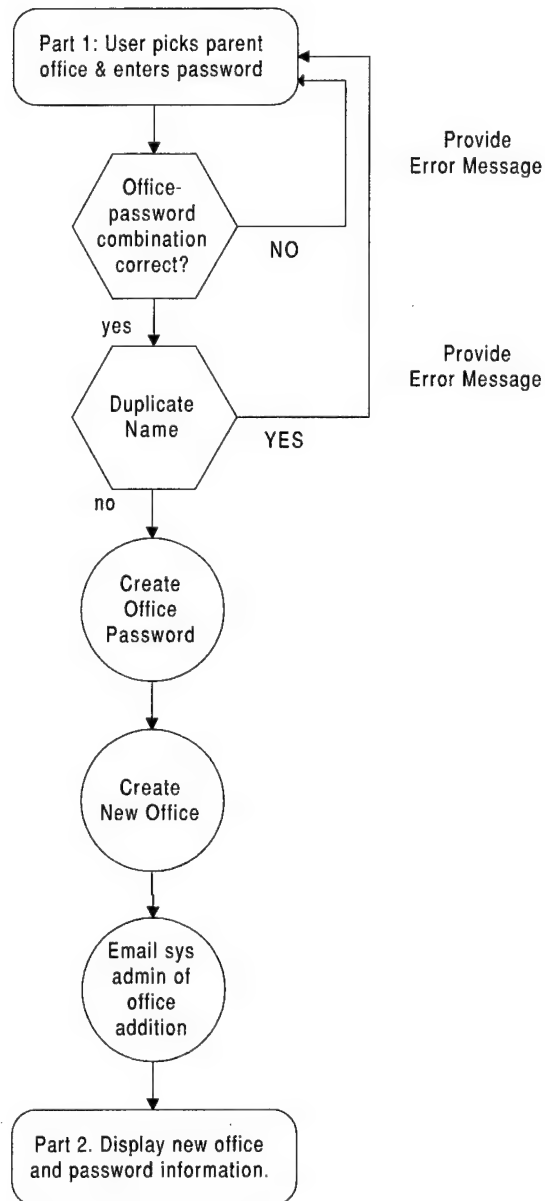


Figure 12. Process to add new office.

Developer Process: New Job Series

If users attempt to register but are unable to find their correct Federal job series designation, they may add the new series. Figure 13 shows the page needed to add a new job series.

Registration: New Job Series

Use the form below to enter a new job series. Return to the [homepage](#).

Current Job Series :

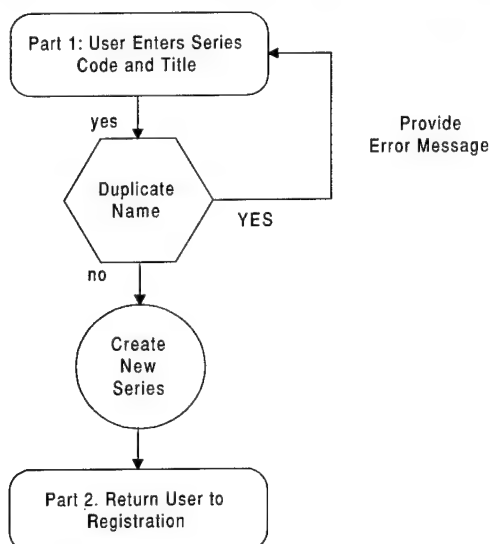
- 0018 SAFETY & OCC HEALTH MANAGER
- 0020 Community Planner
- 0028 ENVIRONMENTAL PROTECTION SPECIALIST
- 0080 SECURITY SPECIALIST
- 0150 GEOGRAPHER
- 0190 Anthropologist
- 0193 Archeologist
- 0260 EQUAL EMPLOYMENT MANAGER
- 0301 PROGRAMS OFFICER
- 0301 LABORATORY SUPPORT COORDINATOR

New Job Series:

Series Code (reqd.):

Series Title (reqd.):

Figure 13. New job series.

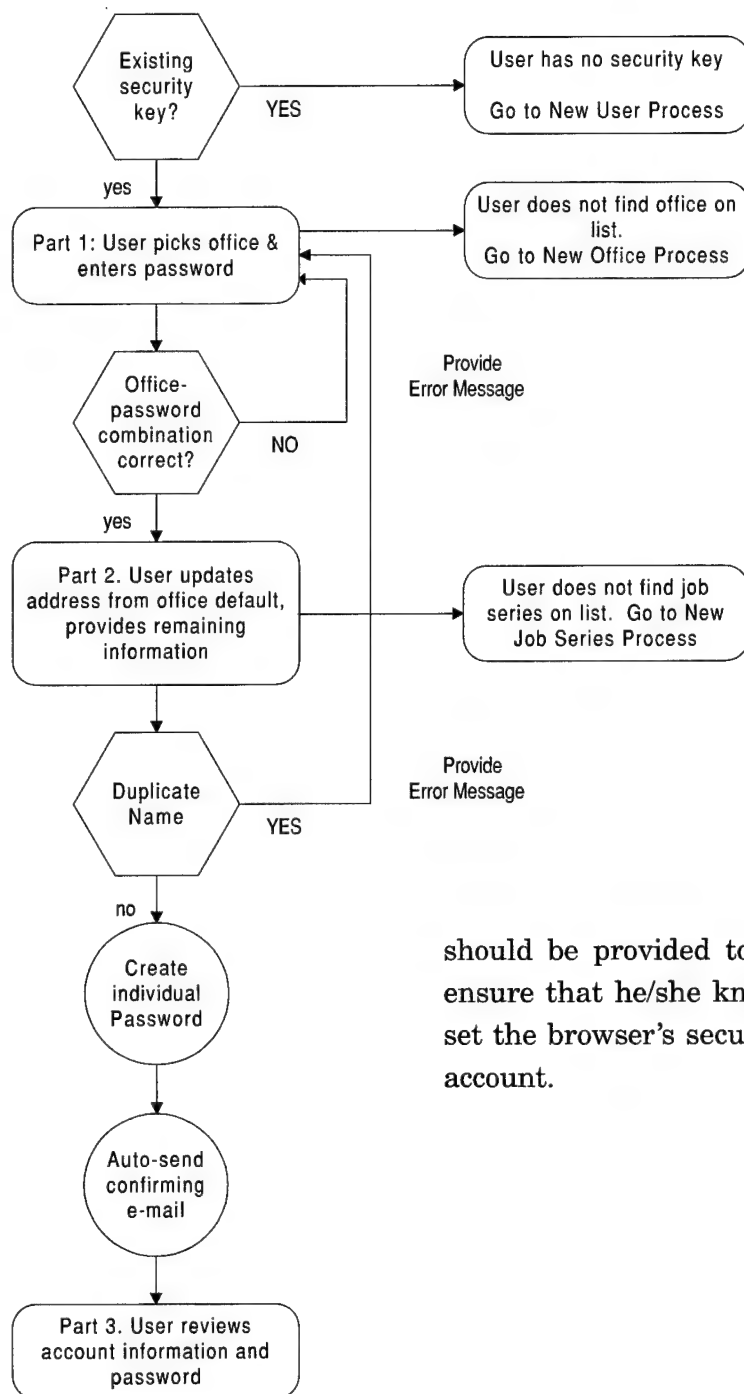


The procedure for adding a new job series, shown in Figure 14, is very simple. The user can add any new series, provided that the entries are not duplicates of information previously provided.

Figure 14. Process to add new job series.

Developer Process: Add New User

Existing users may also add new users. This process (shown in Figure 15) is essentially the same as new user registration. There are, however, two important differences between the “add a new user” and the “new user” process.



First, in the “add a new user” process the security key for the current user is not reset to that of the new user.

Secondly, in the “add a new user” process, e-mail is not sent to the person entering the account information. The e-mail is sent to the new user’s e-mail account.

It is recommended that the administrative assistant print out each user’s account information during Part 3. A copy of this information should be kept in a locked, secure area. The second copy should be provided to the user for his/her files to ensure that he/she knows the password required to set the browser’s security key for the newly created account.

Figure 15. Process to add new user.

Developer Process: Reset User Security Key

When users change machines, upgrade their browsers, or perform certain browser caching functions, the site security key may need to be reset. If a user was previously registered but suddenly the site no longer knows the user, then the user has somehow removed his/her security key.

The two-part process, shown in Figure 16, is used to reset the user's security key. In Part 1, the user selects his/her name from the list of all site registrants and provides the proper password. If the password is correct, then the system resets the user's security key and sends an automated e-mail confirming this action to the user's account e-mail address.

In Part 2, the user reviews his/her account information and may print out a copy for future reference.

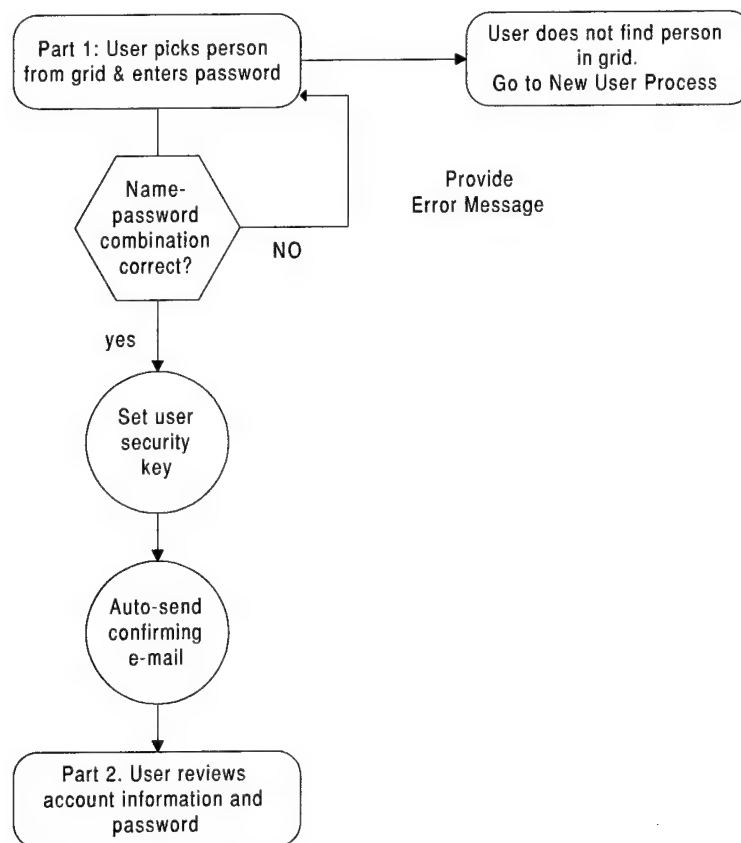


Figure 16. Process to reset user security key.

Developer Process: Update User Account

Registered users will see an option to change their account information. Figure 17 shows the account update page. Account updates occur in two parts. In Part 1, the user changes the data shown in the figure and submits the form. If the password is correct, then the user's information is updated. Note that users must type in their passwords to verify that they are who they claim to be, regardless of the security settings of the browser. Figure 18 shows the process to update a user's account.

Update Account: 1 Of 2

Use the form below to update your general account information. Click the office button to change offices. Return to the [homepage](#).

Your Password (reqd.):

Title (reqd.):

First Name (reqd.):

Middle Name:

Last Name (reqd.):

Surname:

Email (reqd.):
(name@office.org.domain)

Job Title:

Organization:

Street Address:

PO Box:

Mail Stop:

City:

State:

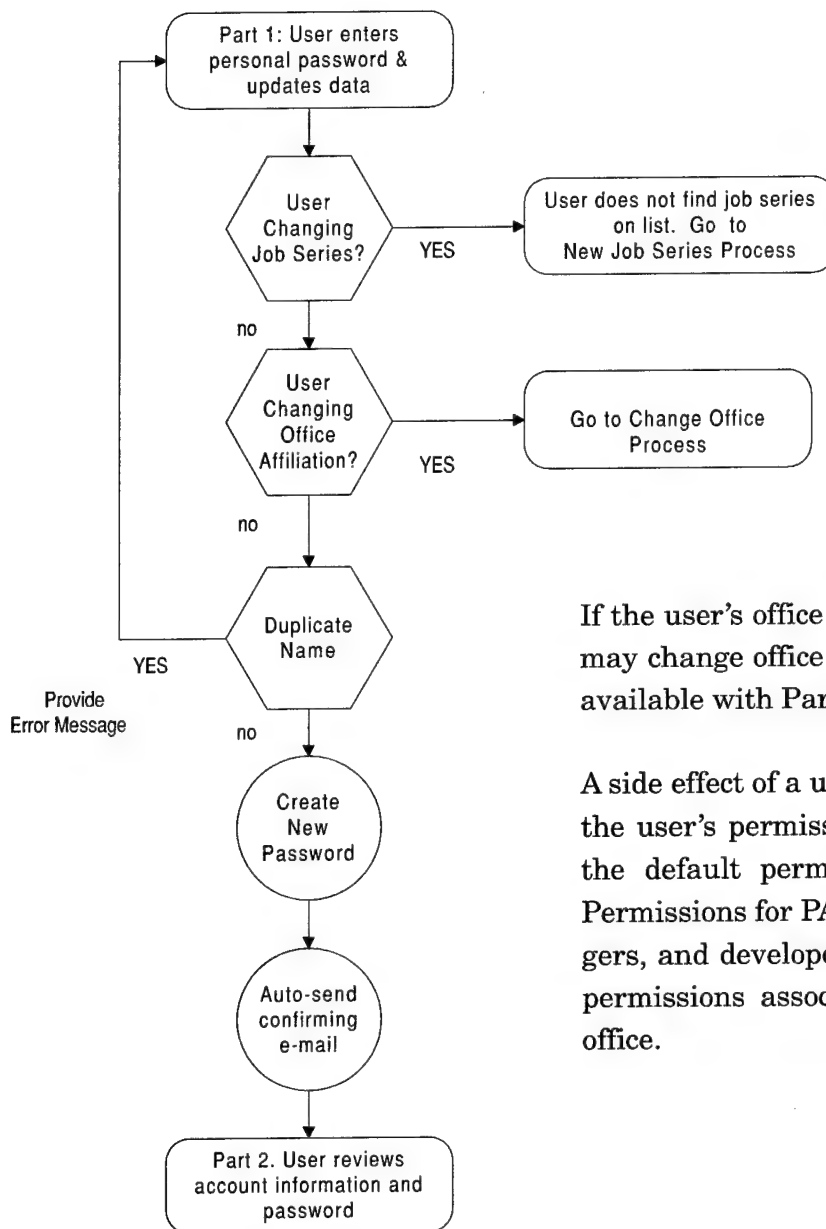
Zip/Postal Code:

Country:

Phone:
(xxx-xxx-xxxx)

Figure 17. Update user account.

The system creates a new personal password and sends an automatic e-mail to the e-mail address provided.



In Part 2, the user can review the updated information, including the updated password. The user should print this information using the print button provided on the web page, and keep the printed page in a secure location for future reference.

If the user's office has changed, then the user may change office affiliation using the button available with Part 1.

A side effect of a user's change of office is that the user's permissions may change based on the default permissions of the new office. Permissions for PAO Officers, program managers, and developers are set from the default permissions associated with the user's new office.

Figure 18. Process to update user account.

Developer Process: User Resume

Once a user account has been created and approved, the user may begin to enter his/her on-line resume. Figure 19 shows the "Update Resume" page with a completed resume. The five resume sections are Objective, Education, Job History, Professional Registrations/Professional Affiliations, and Awards and Honors. Each of these sections may be selected directly from the Update Resume page. Once selected, individual data add and update pages are provided to allow users to update specific information.

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Your Account
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[Resume](#)
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[Supervise Resumes](#)
[Supervise Products](#)

Update Resume

Update your resume using the links below. Change your name, office, phone, etc.. with [update](#) account. Your resume was last updated on 31-Mar-99. Your resume approved by Sara Ort on 23-Mar-99 View your on-line [products](#) or [publications](#). Return to the [homepage](#).

Mr. Bill East , PE
Principal Investigator , Engineering Processes Division ([CECER-PL-E](#)) . Job Series: 1550 Computer Scientist , Work Phone: 217-373-6710 (ext: 6710) , FAX: 217-373-6724 , Email: b-east@cecer.army.mil

Objective:
[\(edit\)](#) To create and deliver leap-ahead technologies to the Corps of Engineers and the U.S. Construction Industry that improve the cost, time, quality performance of the built environment.

Education:
[\(add\)](#) **Education:**
[\(edit\)](#) Ph.D. Civil Engineering, University of Illinois, expected
M.S. Civil Engineering, University of Illinois
B.S. Civil Engineering, VA Tech

Registration:
[\(add\)](#) **Registration:**
[\(edit\)](#) PE Virginia,

Job History:
[\(add\)](#) **Job History:**
[\(edit\)](#) **Lecturer, University of Illinois, Department of Civil Engineering**
Taught one-third of the Introduction to Construction Management course at the University of Illinois until 1995. The course used a computer-based tutorial program to teach Arrow Diagramming developed through UofI grant and

Figure 19. Update resume.

The procedure to add to resumes and update resume sections is shown in Figure 20. From the main view resume page, those sections of the resume that have been entered are shown. The user may select any of the sections to add, edit, or delete data.

In addition to changing specific types of information about a resume, the “Developer” may also change the databases containing the list of: valid degree types, valid professional registration types, and valid award types. Maintaining such information in the system database ensures that a consistent set of information is captured for all technical domains across all ERDC sites.

Specific figures showing the pages for changing the data contained in the resume are not included in this report. They are quite simple and have no additional coding or business processes associated with them.

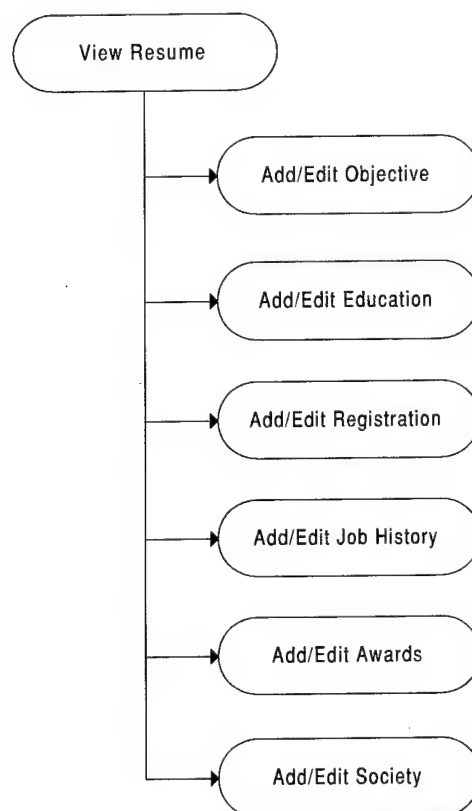


Figure 20. Process to update a resume.

Developer Process: Add Publications

The four parts to adding a publication are: Selecting the Publication Type, Selecting the Publisher, Selecting the Publication POCs, and entering the publication citation, abstract, or any related on-line documents. Figure 21 shows the first part of the process.

The screenshot shows a web browser window with the title "Add Publication: Part 1 Of 4". On the left is a sidebar menu with links: HOME, Find (with a search box containing "your key words" and a "go" button), Research Themes (with sub-links: Cultural Resources, Education/Awareness, Endangered Species, Land Contamination, Land Management, Noise, Soils and Erosion), and Our Resources. The main content area has a message: "Publications were last updated on 01-Apr-99. Return to the [homepage](#)." Below this is a "Select Type:" label followed by a dropdown menu currently showing "Automated Data Processing Report". The dropdown list includes: Automated Data Processing Report, Book, Computer User Manual, Conference Presentation, and Conference Proceedings. A "Continue" button is below the dropdown. At the bottom, there is a "New Type:" label followed by an empty text input box and an "Add Type" button. In the top right corner of the form area, there are two circular icons: one with a question mark and one with an 'i'.

Figure 21. Select publication type.

As information on a new publication is added, the data is stored in a temporary table. Using this temporary table allows the user to backtrack through the first three steps of this process without losing any information.

Figure 22 shows the second part of the process, selecting a new publisher. If the publisher is not on the current list, the developer may add the name and location of the publisher.

Figure 23 shows the third part of the publication process, selecting POCs. POCs are selected to allow users of the system to find out whom to contact in regard to a particular publication or product. Since contractors or persons no longer with an organization may write some publications, the POC list allows all those people associated with a publication to be linked regardless of their inclusion in the author list.

[HOME](#)

Find

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[Cultural Resources](#)
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[Land Contamination](#)
[Land Management](#)
[Noise](#)
[Soils and Erosion](#)

Our Resources
[People](#)
[Products](#)
[Publications](#)

Join Our Community

Add Publication: Part 2 Of 4

Publications were last updated on 01-Apr-99. Return to the [homepage](#).

Publication Type: Computer User Manual

Select Publisher:

New Publisher:
City:

Figure 22. Select publication publisher.

[HOME](#)

Find

Research Themes
[Cultural Resources](#)
[Education/Awareness](#)
[Endangered Species](#)
[Land Contamination](#)
[Land Management](#)
[Noise](#)
[Soils and Erosion](#)

Our Resources
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[Publications](#)

Join Our Community
[New User](#)
[Reset](#)

Add Publication: Part 3 Of 4

Please select the POCs for this publication. A publication's POC list must contain at least 2 persons: a primary POC and her or his supervisor. Publications were last updated on 01-Apr-99. Return to the [homepage](#).

Publication Type: Peer Reviewed Journal

Publisher: ASCE, Journal of Computing in Civil Engr., Reston, VA

Unassigned Users:

Current Users:

Figure 23. Select publication POCs.

The order of the POCs in the list will also translate into the order of the default set of authors for the publication. Figure 24 shows a portion of the page needed to add a new publication. The results of parts 1, 2, and 3 are shown by the Publication Type, Publisher, and POC data, respectively. The developer may change the selections using the appropriate "Pick Again" button.

It is important to note that, at this point, the "Pick Again" button will disregard any information currently entered in the publication citation and require the user to return through subsequent parts of the publication addition process to return to this page. This means that users who enter a long abstract and do not save the publication prior to returning to change the POCs will lose the information entered.

HOME

Find

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Add Publication: Part 4 Of 4

Please enter the new publication's citation below. Publications were last updated on 01-Apr-99. Return to the [homepage](#).

Pub.Type: Peer Reviewed Journal

Publisher: ASCE, Journal of Computing in Civil Engr., Reston, VA

POCs: Case, Michael P
 East, Bill

Authors (reqd.):

Title (3 lines max.) (reqd.):

Category: Was this publication refereed? ☐ Yes ☒ No
 Was this publication presented at a major professional or academic conference? ☐ Yes ☒ No
 Was this a lecture or seminar given at an academic institution? ☐ Yes ☒ No

Year (reqd.):

Report Number:

ADA Number:

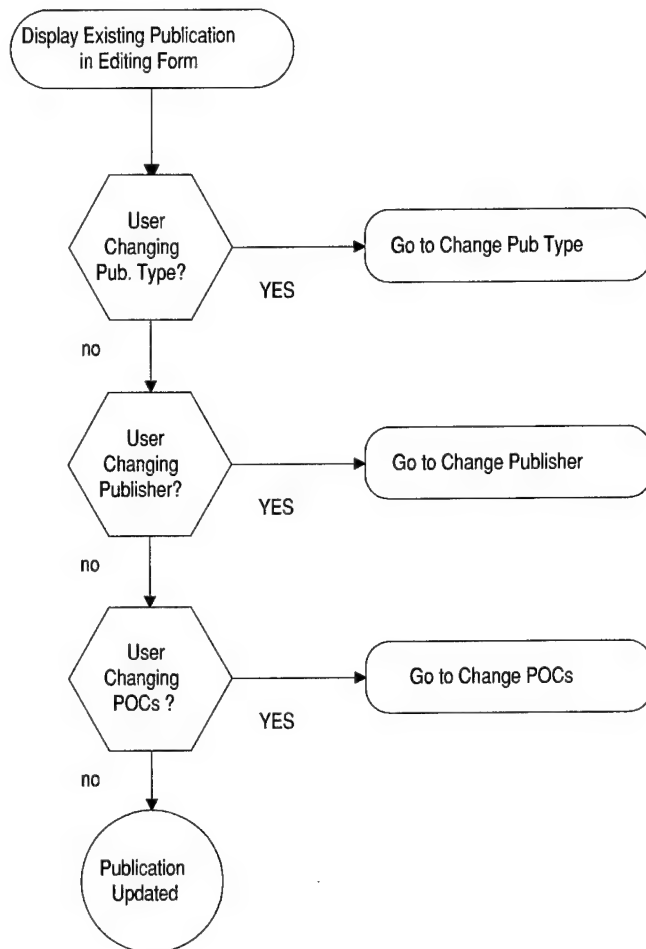
Volume:

Issue:

Start:

Figure 24. Add publication citation.

Developer Process: Edit Publications



Any "Developer" assigned to the publication as a POC may edit the publication once it has been created. The procedure to edit a publication is shown in Figure 26.

Figure 26. Procedure to edit a publication.

Developer Process: Add Products/Services

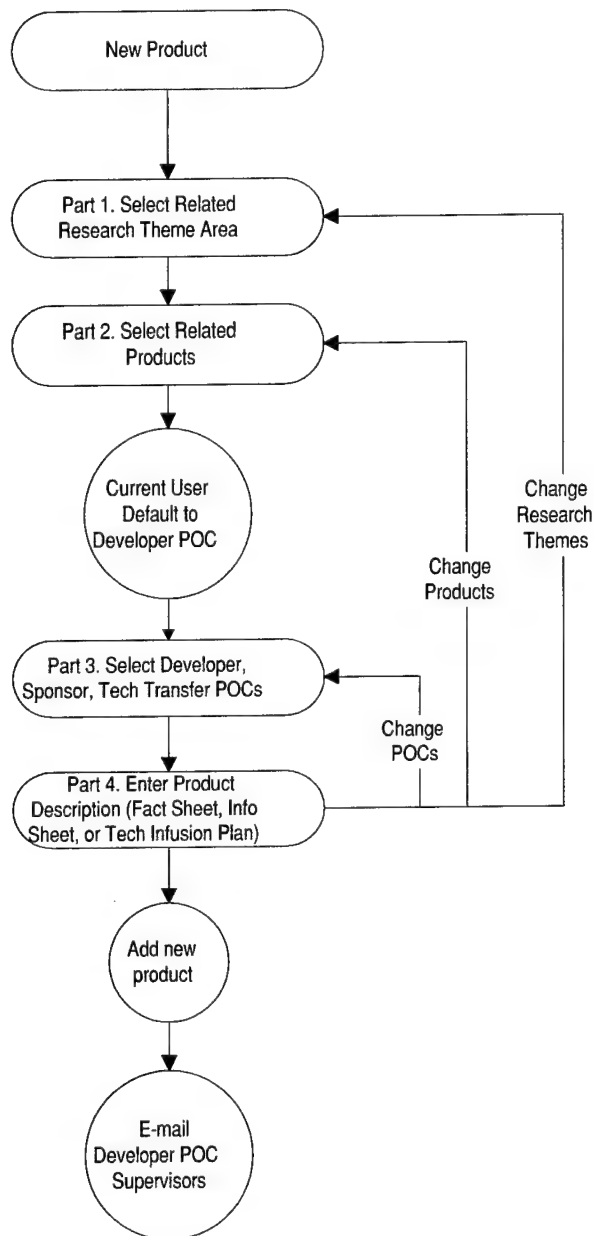


Figure 27. Procedure to add products/services.

Products/Services in the TIPS site refer to a broad range of materials that could be provided to users. These materials include: (a) descriptions of (and links to obtain) software or hardware, (b) descriptions of capabilities or services provided by researchers, or (c) informational products that provide historical and related background information. Figure 27 shows the four “Developer” steps needed to add products.

Initially, the “Developer POCs” identified are the only ones who may review product descriptions. E-mail is automatically sent to supervisors to alert them that a new product must be approved. Once approved by the supervisory personnel for any of the “Developer POCs,” the product is available for public consumption.

Supervisor Process: Approve Resumes

Review and subsequent approval of draft resumes are required before a “Developer” resume is made available for public viewing. TIPS has a menu selection, only available to supervisors, called “Supervise Resumes.” Figure 28 shows one example page. On this page all members of an organizational level to which a “Supervisor” belongs are displayed.

Updated	Developer	Allow	Status	Delete
Not Found	Case, Michael	<input type="button" value="Yes"/>	<input type="button" value="Okay"/>	<input type="checkbox"/> <input type="button" value="Delete"/>
31-Mar-99	East, Bill	<input type="button" value="Yes"/>	<input type="button" value="Okay"/>	<input type="checkbox"/> <input type="button" value="Delete"/>
Not Found	Kirby, Jeffrey	<input type="button" value="Yes"/>	<input type="button" value="Okay"/>	<input type="checkbox"/> <input type="button" value="Delete"/>
26-Apr-99	Ort, Sara	<input type="button" value="Yes"/>	<input type="button" value="Okay"/>	<input type="checkbox"/> <input type="button" value="Delete"/>
Not Found	Rives, Bruce	<input type="button" value="Yes"/>	<input type="button" value="Okay"/>	<input type="checkbox"/> <input type="button" value="Delete"/>

Figure 28. Approve resumes.

The table shown in Figure 28 provides all needed information and links required for supervisory approval of resumes. The first column indicates when the last resume update for each person was completed. If a resume exists, then the supervisor may review the resume by following the link provided.

To the right of the “Developer” column is a column that allows users to create resumes. When the button in the “Allow” column shows “Yes,” the developer can see the “Resume” link under the “Your Account” section of the left-hand menu. If the allow button is toggled to the “No” position, then the user cannot change his/her resume, because there is no link to the required page.

A side effect of a supervisor changing the user’s status to “allow” is that the user becomes an “approved” user. Since resumes also include publications, user permissions to add publications are also enabled. The user’s ability to view on-line reports is also turned on as a side effect of approving a user on this page.

If the supervisor turns the user's allow status to "no," then the user can no longer update his/her resume and the user's resume is also disapproved.

While a user may add a resume, that resume may need some revision. Therefore, another toggle button is provided under the "Status" column. If the status is "Okay" then the public may view the user's resume. When the supervisor "okays" a resume, both the "allow" and "approve" resume switches are thrown.

If the status is changed to "Deferred," then the user's resume is no longer visible to the public. The resume is still accessible to the user and the supervisor for subsequent modification and approval.

If a supervisor determines it is needed, then the "Delete" button may remove all resume information for the user. To delete all resume information, the supervisor must click the check box next to the resume delete button and then click the delete key.

Supervisor Process: Approve Products

Prior to being viewed by the public, all product descriptions must be approved by a supervisor. Figure 29 shows the product approval page. All of the developers in an office are listed, in alphabetical order according to last name, with all of their current product listings.

Across from each person is the option for the "supervisor" to determine if the person is to be allowed to add new products or not. If the "Prod. Allowed?" toggle is set to "Yes" then the user will see the "Products" link under their "Your Account" menu selection.

A side effect of a supervisor changing the user's status to "allow" is that the user becomes an "approved" user. User permissions to add publications are also turned on as is the user's ability to view on-line reports.

If the toggle is set to "No," then the user will not see the products link and will not be able to add product information.

Evaluation of each of the products must be accomplished separately from the approval of individuals to add product information, since persons may be listed as a product "Developer POC," and thus have products listed under their names, but not be able to add new products themselves.

Individual products may be evaluated by any supervisor of any "Developer POC." Products may be "Approved" for public distribution or "Deferred." Supervisors may also delete individual products, provided that the confirming check-box is shown. Products that have cross-organizational POCs will have a supervisor in each of these organizations with the option to "Defer" a product listing.

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Supervise Products

Update your subordinates' product data using the form below. Return to [homepage](#).

<p>Case, Michael</p> <p>Construction Technology Transfer Center, The CTTC has been established to improve the productivity of small- to mid-sized construction firms in the areas surrounding CERL and ISU campuses. (01-Oct-97)</p>	<p>Prod. Allowed? <input checked="" type="button" value="Yes"/></p> <p><input checked="" type="button" value="Approved"/></p> <p><input type="checkbox"/> <input type="button" value="Delete"/></p>
<p>East, Bill</p> <p>Standard Data Exchange Format, A public-private collaboration to develop a non-proprietary data exchange format for CPM scheduling data. (06-Jan-98)</p> <p>Reviewer's Assistant, A Case-Based system that supports the development and use of effective design and BCO reviews. (15-Jun-98)</p> <p>Construction Technology Transfer Center, The CTTC has been established to improve the productivity of small- to mid-sized construction firms in the areas surrounding CERL and ISU campuses. (01-Oct-97)</p> <p>CERL Teaches Civil Engineering Course at the University of Illinois at Urbana-Champaign. CERL Researchers provide assistance to the University of Illinois Department of Civil Engineering (18-Mar-99)</p> <p>The U.S. Army Construction Engineering Research Laboratories, Describes the organization and mission of CERL (01-Sep-96)</p>	<p>Prod. Allowed? <input checked="" type="button" value="Yes"/></p> <p><input checked="" type="button" value="Approved"/></p> <p><input type="checkbox"/> <input type="button" value="Delete"/></p> <p><input checked="" type="button" value="Approved"/></p> <p><input type="checkbox"/> <input type="button" value="Delete"/></p> <p><input checked="" type="button" value="Approved"/></p> <p><input type="checkbox"/> <input type="button" value="Delete"/></p> <p><input checked="" type="button" value="Approved"/></p> <p><input type="checkbox"/> <input type="button" value="Delete"/></p>
<p>Kirby, Jeffrey</p> <p>(No products submitted)</p>	<p>Prod. Allowed? <input checked="" type="button" value="Yes"/></p>

Figure 29. Approve products.

Supervisor Process: Approve Publications

Figure 30 shows the page provided to supervisors to allow them to authorize publications for individuals in their organization and approve or delete individual publications. The toggle button under "Pubs Allowed?" changes the visibility of the user's link to add or edit publications. Those users who do not have publications "allowed" do not see the link to publications under "Your Account" and cannot add new publications. Users for whom publications are "allowed," see the publications link and can, therefore, add or update publications.

A side effect of allowing user publications is to approve the user for public access. In addition, the user's ability to view on-line reports is turned on.

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Supervise Publications

Update your subordinates' publication data using the form below. Return to [homepage](#).

Case, Michael East, E. William, Weese, Clifford, An Evaluation of Scheduling Requirements on Federal Fixed-Priced Construction Projects (01-Apr-99) Ort, Sara Elizabeth, TCMS (21-Apr-99) Ort, Sara Elizabeth, AA (21-Apr-99)	Pubs Allowed? <input checked="" type="checkbox"/> Yes <input type="button" value="Approved"/> <input type="checkbox"/> <input type="button" value="Delete"/> <input type="button" value="Deferred"/> <input type="checkbox"/> <input type="button" value="Delete"/> <input type="button" value="Deferred"/> <input type="checkbox"/> <input type="button" value="Delete"/>
East, Bill East, E. William, Roessler, Tim, and Lustig, M., Improving the Design Review Process: The BCOE Advisor System (01-Dec-97) East, E. William, Kirby, Jeffrey G., A Guide to Computerized Project Scheduling (01-Dec-97) Fu, Michael, C., Hayes, Caroline C., East, E. William, SEDAR Expert Critiquing System for Flat and Low-Slope Roof Design and Review (01-Dec-97) East, E. William, Kim, Simon, Standardizing Scheduling Data Exchange (01-Dec-97)	Pubs Allowed? <input checked="" type="checkbox"/> Yes <input type="button" value="Approved"/> <input type="checkbox"/> <input type="button" value="Delete"/> <input type="button" value="Approved"/> <input type="checkbox"/> <input type="button" value="Delete"/> <input type="button" value="Approved"/> <input type="checkbox"/> <input type="button" value="Delete"/> <input type="button" value="Approved"/> <input type="checkbox"/> <input type="button" value="Delete"/>

Figure 30. Approve publications.

A review of the publication may be conducted by clicking on the date on which each publication was updated. After a review of the publication, a supervisor may "Approve" or "Defer" public access to a publication or "Delete" the publication using the buttons to the right of each citation.

Program Manager Process: Add Research Theme

Program managers may describe the general categories of research conducted in the business area by creating Research Theme Areas. These research themes must be added and subsequently approved before they appear on the TIPS menu. Figure 31 shows the form for adding a research theme.

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Add Theme: 1 Of 3 ? i

Add a new research theme below. Once added, the theme will have to be approved before it will appear on the left-hand menu. Return to the [homepage](#).

Long Name:

Link Name:

Abstract:

Paragraph 1 Heading:

Paragraph 1:

Paragraph 1 Graphic:
(blank graphics do not appear)
Server file name:
File caption:

Paragraph 2 Heading:
(blank areas do not appear)

Paragraph 2:

Figure 31. Add research theme.

The long name is the name that appears on the theme page. The link name is the name that appears in the navigation menu on all pages. The abstract is a one-sentence description of the research area. Following the abstract there are five sets of paragraph heading and paragraph text fields. These fields may be completed, as needed, to describe the theme. The first three themes also allow the project manager to include graphic file names and customize the captions for those file names.

Program Manager Process: Update Research Themes

After entering research themes, the program manager or site administrator must approve the theme. This process begins with the selection of an existing theme to update from the current list of themes as shown in Figure 32. The themes that have been approved, and therefore appear on the navigation menu, are designated by "(y)." A theme that has not been approved is designated by "(N)."

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Update Themes: 1 Of 3

Pick a research theme area from the list below. [Add](#) new themes. Only approved themes are shown on the left-hand menu. Return to the [homepage](#).

Select Theme: (y=approved, N=not)

- (y) Cultural Resources
- (y) Education/Awareness
- (y) Endangered Species
- (y) Environmental Impact
- (y) Fugitive Dust
- (y) Land Contamination
- (y) Land Management
- (y) Noise
- (y) Soils and Erosion
- (y) Vegetation
- (y) Wildlife

Continue

Figure 32. Select existing theme.

After selecting a theme, the data contained in that theme is provided in an update form. The data may be edited and then updated. After reviewing the data for the research theme, the program manager may either "Save and Continue," "Continue," or "Delete" as shown in Figure 33. If the program manager does not delete the theme, then the next step is to pick those registered users who should be associated with the research theme. A multi-person select list with add and delete buttons is provided for this purpose.

Program Manager Process: Approve Research Themes

A research theme entry must be approved prior to being viewed by the public. Any program manager (including the original submitter) may approve a research theme. To approve a theme, the theme is first selected, then the form at the bottom of the update page (shown in Figure 33) may be used.

The screenshot shows a web form for approving a research theme. At the top, there are three buttons: "Save and Continue", "Continue", and "Delete". Below these is a section titled "Approval to Display This Research Area:" with two radio buttons: "Approve" (which is selected) and "Defer". Underneath is a label "Comments for the Research Theme Authors:" followed by a large text area for comments. Below the text area is a button labeled "Update Approval Status". Further down is a "Print" button. At the bottom of the form, there is a navigation bar with links: "Go Top", "HOME", "People", "Products", and "Publications".

Figure 33. Theme approval.

Program Manager Process: Designate Hot Products

Program managers may designate individual products to be highlighted in TIPS. Figure 34 shows the form used to designate "hot products." A list of all products is shown in the left-hand multiple item select box. The right-hand multiple item select box shows the currently selected hot products.

To add one or more new projects to the list, highlight the products in the left-hand select box and click "Add >." To remove one or more projects from the "hot list" highlight the products in the right-hand select box and click "< Del."

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Pick Hot Products

Program Managers and Site Administrators may select hot projects using the form below. Return to [hot](#) page or [homepage](#).

Unassigned Products List		Hot Products Picked
3D Discrete Element River	<input type="button" value="Add >"/> <input type="button" value="< Del"/>	Animal Activity: Instrume
A Method for Accurately E		Archaeological Predictive
ADGIRC - advanced three d		ATTACC - Army Training an
ADDAMS - Automated Dredgi		Dust Control Guidance and
AMC Plant Selection Tool		Hydrologic Modeling Syste
BAR CODE TRACKING SYSTEM		Object-Oriented Dynamic I
Biological Soil Crusts fo		River Analysis System (HE
BNOISE2 - Noise impact as		Scenario-Based Regional L
BRAC/NEPA "How To" Manual		SME - Spatial Modeling En
CASC2D		Spatial Modeling Environm
CE-QUAL RIV1		
CE-QUAL-ICM - a multi-dim		
CE-QUAL-R1/1D		
CE-QUAL-W2. 2D		
CERL Teaches Civil Engine		
CERL Tri-Services Cultura		
CGWAVE - Wave prediction		
CH3D-SED - a three dimens		
CH3D-WES a multi-dimensio		
Characterization of Soils		

Figure 34. Pick hot products.

Program Manager Process: Designate Hot Publications

Program managers may designate individual publications to be highlighted in TIPS. Figure 35 shows the form used to designate "hot publications." The list of all publications is shown in the left-hand multiple item select box. The right-hand multiple item select box shows the currently selected hot publications.

To add one or more new publications to the list, highlight the publications in the left-hand select box and click "Add >." To remove one or more publications from the "hot list" highlight the publications in the right-hand select box and click "<Del."

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Pick Hot Publications

Program Managers and Site Administrators may select hot publications using the form below. Return to the [hot](#) page or [homepage](#).

Unassigned Publication List

- (TM) 5-631, Appendix G. O
- A Case Study of Coordinat
- A Climatic Basis for Plan
- A Conceptual Constructibi
- A conceptual framework an
- A Differential Magnetic P
- A DSS for Corps Regulator
- A Dynamic Simulation Mode
- A Framework for a Design-
- A Framework for Evaluatin
- A general accounting fram
- A Geographic Analysis of
- A GIS extension to the ea
- A GIS-Wetland Evaluation
- A Guide to Computerized P
- A Knowledge Engineering A
- A Knowledge-Based Approac
- A mathematical structure
- A Method for Calculating
- A Microcomputer System fo

Hot Publications Picked

- An Automated, Objective P
- An Evaluation of Schedul
- Developments in large sca
- Evaluation of Methods for
- GRASS as an integrated Gi
- Hierarchical representati
- Military Training Use of
- SMARTFOREST: a 3-D intera

Figure 35. Pick hot publications.

PAO Officer Process: PAO Fact Sheets

While the content for a given technical domain may be quite dynamic, with many prototype product descriptions being added and deleted, a subset of these products, capabilities, or general information may also be appropriate for use as official organization "Fact Sheets." The purpose of the process described in this section is to allow PAO Officers to take advantage of the updated business area product information that could be used to directly maintain and produce official fact sheets.

The first part of this process begins with the designation of which products might be candidates for PAO Fact Sheets. Figure 36 shows the form that may be used by the PAO Officer to select from the set of all products. When selected, the item is added as an unapproved item member of the set of PAO Fact Sheets.

After selecting a product as a potential PAO Fact Sheet, the PAO Officer must review the fact sheets selected. The officer may review one of the selected product descriptions using the form shown in Figure 37.

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Pick PAO Fact Sheets

Public Affairs Officers and Site Administrators may select official CERL fact sheets from the products listed in this business area using the form below. [Review individual fact sheet.](#) Return to the [homepage](#).



Unassigned Products List	Official Fact Sheets (Y=approved, N=not) (PAO Number)
ADCIRC - advanced th	(N) 3D Discrete Element
ADDAMS - Automated D	(N) A Method for Accurat
Animal Activity: Ins	(N) AMC Plant Selection
Archaeological Predi	(Y) (UL 32) BAR CODE TRACKING SY
ATTACC - Army Traini	(Y) (LL-27) Biological Soil Crus
BNOISE2 - Noise impa	(Y) (PL 19) BRAC/NEPA "How To" M
CASC2D	(Y) (GI 2) CERL Teaches Civil E
CE-QUAL R/V1	(N) CERL Tri-Services Cu
CE-QUAL-ICM - a mult	(Y) (GI 3) Corps of Engineers L
CE-QUAL-R1/1D	(Y) (AM 17) Development of Innov
CE-QUAL-W2, 2D	(Y) (LL 12) Geographic Resources
CGWAVE - Wave predic	(Y) (LL 22) Landscape Modeling a
CH3D-SED - a three d	(Y) (PL 31) LIFE CYCLE COST IN D
CH3D-WES a multi-dim	(Y) (LL 8) Method for Evaluatin
Characterization of	(Y) (LL 3) Noise Monitoring and
Construction Technol	(Y) (UL 23) Pathways and Control
Cultural Resources	(Y) (UL 19) PROCESS ENERGY AND P
Data Conversion Soft	(Y) (LL 5) RAMS GRASS Interface
Data Management Assi	(Y) (FL 33) Recycling of Constr
Data Storage System	(Y) (FL 23) RENEWABLES AND ENERG

Figure 36. Pick PAO Fact Sheets.

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Review Fact Sheet: 1 Of 2

Public Affairs Officers and Site Administrators may select official CERL fact sheets from to review using the form below. Fact sheets must be individually approved by the PAO officer. [Pick](#) another fact sheet to add to the list. Return to the [homepage](#).

Select Fact Sheet: (y=approved, N=not) (PAO Number)

- (N) 3D Discrete Element River Ice Jam Model
- (N) A Method for Accurately Estimating Small
- (N) AMC Plant Selection Tool
- (y) (UL 32) BAR CODE TRACKING SYSTEM FOR HAZARDOUS W
- (y) (LL-27) Biological Soil Crusts for Arid Land Reh
- (y) (PL 19) BRAC/NEPA "How To" Manual
- (y) (GI 2) CERL Teaches Civil Engineering Course at
- (N) CERL Tri-Services Cultural Resources Res
- (y) (GI 3) Corps of Engineers Laboratory Capabiliti
- (y) (AM 17) Development of Innovative Hi-Molecular W
- (y) (LL 12) Geographic Resources Analysis Support Sy
- (y) (LL 22) Landscape Modeling and Visualization
- (y) (PL 31) LIFE CYCLE COST IN DESIGN (LCCID) PROGRA
- (y) (LL 8) Method for Evaluating Army Training Land
- (y) (LL 3) Noise Monitoring and Warning System
- (y) (UL 23) Pathways and Controlling Factors in the
- (y) (UL 19) PROCESS ENERGY AND POLLUTION REDUCTION
- (y) (LL 5) RAMS GRASS Interface (RGI)
- (y) (FL 33) Recycling of Construction and Demolition
- (y) (FL 23) RENEWABLES AND ENERGY EFFICIENCY PLANNIN

Figure 37. Pick fact sheet to review.

After selecting the product description, the PAO Officer may update the text of the proposed fact sheet directly, as needed, and update the fact sheet. If it is of high enough quality to become an official PAO Fact Sheet, then the PAO Officer may approve the item. As the PAO Officer uses the form shown in Figure 38, automated e-mail is sent to the product POCs.

Go Top	<p>The University of Illinois Department of Civil Engineering and CERL plan to continue the present arrangements indefinitely.</p>
	<p>POC(s): Mr. Bill East , PE Principal Investigator , Construction Engineering Research Laboratories (CECER) Work Phone: 217-373-6710 (ext: 6710) , FAX: 217-373-6724 , EMail: b-east@cecer.army.mil</p>
	<p>Mr. Bruce L. Rives Mechanical Engineer, Engineering Processes Division (CECER-PL-E) Work Phone: 217-352-6511 , FAX: 217-373-6724 , EMail: b-rives@cecer.army.mil</p>
	<p>Update Fact Sheet</p>
	<p>PAO Decision on This Fact Sheet: <input checked="" type="radio"/> Approve <input type="radio"/> Defer</p>
	<p>PAO Official Fact Sheet Number: <input type="text" value="GI2"/></p>
	<p>PAO Officer Comments for the Authors: <input type="text" value="This fact sheet is fabulous (Dana F. 3-18-99)"/></p>
	<p>Update PAO Action</p>
	<p>Print</p>
	<p>HOME People Products Publications</p>

Figure 38. PAO Fact Sheet approval.

Administrator Process: Update Administrative Settings

Figure 39 shows the administrative settings that are available to the system administrator. There are five general categories of information: Site Information, Site Appearance, User Administration, Publication Administration, and Resume Administration.

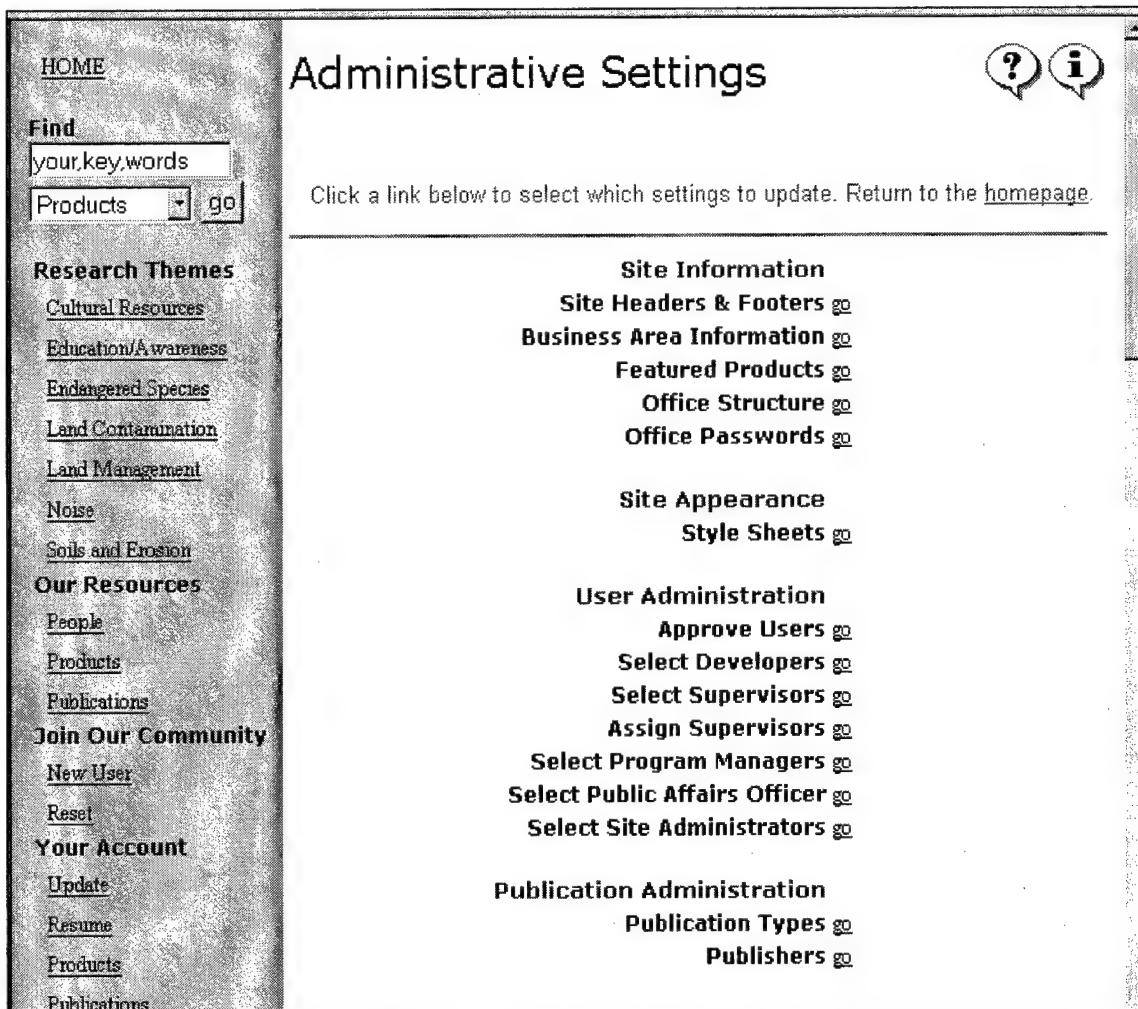


Figure 39. Administrative settings.

Site Information

Changing the "Site Headers & Footers" allows the administrator to customize the site for each technical domain. Since all domains may not be contained on the same server, this information also supports future expansion of the program to other ERDC sites. Additional information about the support of multiple domains within TIPS is provided in Chapter 7.

Updating “Site Information” and “Featured Products” allows users to change the homepage for the current business area. Several graphic files are required for the homepage. These files are for the “What’s New,” “What’s Hot,” and three “Featured Products” links. If these files are not provided, the caption will be shown without any graphic link.

Figure 40 shows the page for changing the office organizational structure. The tree structure shown in user registration pages is set up using the “ID” and “Parent” column data. IDs are provided by the system automatically and cannot be changed. To add a multiple-level office, begin by adding the top level for the office and then saving the data. Next add the lower-level offices. This procedure is needed for the system to assign an “ID” to the top-level offices prior to using that ID as the “Parent” in a subordinate-level office.

Administrative Settings

Update the office organizational structure using the form below. [Refresh](#) for current data. [Select](#) again for another admin area. Return to the [homepage](#).

ID	Parent	Office Name	Org Symbol	Approve	PM
1	116	Construction Engineering Research Lab	CECER	1	0
3	5	Business Processes Division	CECER-PL-B	1	0
4	5	Engineering Processes Division	CECER-PL-E	1	0
5	1	Planning and Management Laboratory	CECER-PL	1	0
6	5	Environmental Processes Division	CECER-PL-N	1	0
7	1	Utilities and Industrial Operations Labora	CECER-UL	1	0
8	7	Utilities Division	CECER-UL-U	1	0
9	7	Industrial Operations Divisions	CECER-UL-I	1	0
10	7	Troop Installation Operations Division	CECER-UL-T	1	0
11	1	Facilities Technology Laboratory	CECER-FL	1	0
12	11	Engineering Division	CECER-FL-E	1	0
13	11	Materials Science & Technology Divisio	CECER-FL-M	1	0
14	11	Maintenance Management & Preservati	CECER-FL-P	1	0
15	1	Land Management Laboratory	CECER-LL	1	0
16	15	Natural Resources Assessment & Mana	CECER-LL-N	1	0
17	15	Planning & Mission Impact Division	CECER-LL-P	1	0
18	15	Resource Mitigation & Protection Divisin	CECER-LL-R	1	0

Insert Delete A > Z Z > A Save Changes

Figure 40. Update office structure.

To the right of the Organizational Symbol column is the “Approve” column. To be visible to users, the organization must have a “1” in the “Approve” column. User-added offices, entered during the registration process, must be approved for general use by placing a “1” in the “Approve” column. The default permissions associated with individuals correctly registering with the appropriate office are shown on the right of the grid. When registering, users will automatically be

provided the level of permission associated with the office. The last column is the office password (not shown). The new user must use this password when selecting the office during registration.

The system administrator is responsible for maintaining the office passwords. The list of office passwords should not be released. Individuals in a given office should only have access to their specific office's password.

Site Appearance

As discussed in Chapter 3 under **System Administrator**, the business area web site uses an HTML (Hypertext Markup Language) technology called Cascading Style Sheets. CSS technology allows the appearance of the web site to be changed in one central location for all pages. Additional information on CSS may be found in a wide variety of on-line sources. Figure 41 shows a portion of the style sheet form. Appendix A contains a detailed description of the suggested contents of each of the CSS classes contained in TIPS.

User Administration

A variety of user administration options are available to the system administrator. These options include: approving Users, selecting Developers, selecting Program Managers, selecting Supervisors, selecting PAO Officers, assigning Supervisors, and designating Site Administrators. All of the pages that process selections appear similar to that for approving users, which is shown in Figure 42. Unapproved users are shown in the left-hand multiple selection box. To approve users, the administrator selects one or more names from the left hand box, then clicks the "Add >" button.

When users are approved, both the user approval and allow reports options are turned on for each user account. When the developer selection is conducted, the "Developer" tag is turned on for the selected accounts. A similar procedure turns on the user account tags for Program Managers, Supervisors, PAO Officers, and Administrators. Assignment of supervisors will support a future designation of alternate supervisors, from other organizational elements.

[HOME](#)

Find

Research Themes
[Assessment Processes](#)
[Carrying Capacity](#)
[Cultural Resources](#)
[Endangered Species](#)
[Land Management](#)
[Land Rehabilitation](#)

Our Resources
[People](#)
[Products/Capabilities](#)
[Publications](#)

Join Our Community
[New User](#)
[Reset](#)

Your Account
[Update](#)
[Resume](#)
[Products/Capabilities](#)
[Publications](#)
[Reports](#)
[Supervise Resumes](#)
[Supervise Products](#)
[Supervise Publications](#)
[Manage Themes](#)
[Manage Hot Products](#)
[Manage Hot Pubs](#)

Administrative Settings: Style Sheets ?

Update site style sheet information using the form below. [Refresh](#) for current data. [Select](#) again for another admin area. Return to the [homepage](#).

Update site style sheet information:

Title:

Page Title:

Instructions:

Instructions:

Instructions Link:

Instructions Link Hover:

Left Hand Menu:

Menu Header:

Figure 41. Update style sheet.

Publication Administration

Administration of publications allows administrators to change two types of pick lists related to publications: Publication Type and Publishers. This information is displayed to the administrator in a grid that can be updated with all changes and then saved.

Resume Administration

Options to administer publications include changing pick lists for various types of awards, degrees, professional registrations, and society affiliations. Each of these sets of information is displayed in a grid that can be updated with all changes and then saved.

[HOME](#)
Find

Research Themes
[Assessment Processes](#)
[Carrying Capacity](#)
[Cultural Resources](#)
[Endangered Species](#)
[Land Management](#)
[Land Rehabilitation](#)
Our Resources
[People](#)
[Products/Capabilities](#)
[Publications](#)
Join Our Community
[New User](#)
[Reset](#)
Your Account
[Update](#)
[Resume](#)
[Products/Capabilities](#)
[Publications](#)
[Reports](#)
[Supervise Resumes](#)

Administrative Settings: Approve Users

Update the list of approved users using the form below. [Refresh](#) for current data. [Select](#) again for another admin area. Return to the [homepage](#).

All Unapproved Users		All Approved Users
Wienke, Gloria	<input type="button" value="Add >"/>	Anderson, Alan
	<input type="button" value="< Del"/>	Athow, Bob
		Balbach, Harold
		Bandy, John
		Black, P.
		Boyt, Bill
		Bruzewicz, Andrew
		Butler, Cary
		Case, Michael
		Chawla, Manroop
		Collins, Nicholas
		Corbin, Calvin
		Croisant, William
		Dale, Virginia
		Daly, Steven
		D'Angelo, Vincent
		Davo, Theresa
		Deliman, Patrick
		Denight, Michael
		Dilks, Kelly

Figure 42. Update approved users.

5 Creating a New Technical Domain Area

TIPS was designed to take advantage of the distributed nature of the Internet. In this distributed configuration, technical domains may be located on web servers under the control of those offices where the technical domains are managed. While such a configuration may not, ultimately, be selected under the proposed ERDC-wide TIPS system, this section of the report describes how to install the current version of TIPS on new servers based on the original distributed configuration.

Two overall phases of work are required to create a new technical domain using the generic site developed under this project. The first phase is to create a working copy of the generic TIPS site at the location where the new domain is to be developed. Following that, the new generic site will need to be customized with information about that new domain. The majority of the customization tasks required for a given technical area will be the same regardless of the future centralized TIPS configuration.

Minimum Server Requirements

Required server software for TIPS is either Netscape Enterprise Server or Internet Information Server. Separate directories for data and web pages should be created to ensure that data files are only accessible through the application server, Cold Fusion®. Server hardware may be purchased from any reputable vendor, such as those on the U.S. General Services Administration (GSA) schedule. In a distributed configuration, TIPS may share use of the Cold Fusion® application server with many other applications on the same web server hardware.

Configuring the Server

Begin by allowing read, write, and execute permissions to the person(s) creating the new web site for the web server directory above which the site will be created. It is recommended that permission to the web page root directory access be provided so that only one directory name will be in the "http://office.org.domain/directory/" path to the web site. Following creation of the site, the root directory

write access may be turned off. Read, write, and execute permissions will continue to be needed for developers in the top-level site directory and all sub-directories. All other users will require read and execute permissions on the top-level site directory and all subdirectories.

Any directory may be used for data files, as long as data files are not under the web page root directory. In general, an "ht-data" directory is created under which all data files used by any web pages are located.

When appropriate, the web server administrator may provide a shared network drive to development personnel to allow them to remotely access the web programs, documents, and data files directly. Of course, passwords on such shared drives should be very robust if used across the Internet.

As a note to the web server administrator, the server directory where the new site is to be located should not be password protected, nor should the server be password protected. The TIPS site does not integrate with LDAP (Lightweight Directory Access Protocol) or other server-based password protection schemes. Also, encryption of web server data or program pages was not considered to be necessary for this application.

The web server administrator should begin the process by copying all the pages of a generic TIPS site to the new location on the web server. Copying the entire directory should be the easiest way to proceed. Several types of files will be copied, including: web pages (*.htm, *.html), Cold Fusion® web page templates (*.cfm), and graphics files (*.gif, *.jpg). Data contained in MS Access™ data files (*.mdb) also needs to be duplicated at the new database directory.

Below the name of the top-level directory, subordinate directory structures must be maintained exactly as they are provided in the generic TIPS site. Maintaining the subdirectory structure of the site is critical to site operations because the links among pages use relative path names.

Before the site can begin its transition from a generic package to a technical domain-specific application, the web server administrator must complete a number of tasks. First, the database file for the generic web site should be renamed to reflect the new domain area. Second, the database must be registered with the Cold Fusion® application server as a data source. The data source name used in Cold Fusion® must also be representative of the technical area.

Next, any absolute path names contained in the generic package need to be changed to reflect the absolute path for the current business area. A package

such as Cold Fusion® Studio should be able to perform a recursive find and replacement operation across all site subdirectories. A scan of the "index.cfm" file in the root directory of TIPS will reveal the absolute path names that need to be modified.

Next, all Cold Fusion® template files (*.cfm) will need to be edited to change the name of the Cold Fusion® data source from the name of the generic site to that created for the new site. Again a package such as Cold Fusion® Studio should be able to perform a recursive find and replacement operation across all site subdirectories.

Finally the web server administrator needs to create at least one technical domain "Administrator" account and provide a password for that account. Administrators should also be assigned all other access levels so that they can test any system feature before allowing general use.

Adding one or more "Administrators" is accomplished by adding a record to the "Personnel" table of the database. The passwords entered into this table should be sufficient to resist attacks (i.e., nine characters using both letters and numbers).

Once the web server administrator provides each Administrator with a password, those persons may begin to customize the site for their specific business area. Administrators may use the Account | Reset left-hand menu selection to obtain their site security key.

The Administrator should begin by changing the name of the web site and providing appropriate front matter for the new technical area. This may be accomplished using the "Site Headers and Footers" in the "Administrative Settings" menu selection. Site header information includes the name of the domain as well as the telephone number for site support. Unless a specific support staff or contractor has been identified, the "Administrator" should place his/her name in the footer page.

After changing the site header and footer information, the "Administrator" will need to create the office structure for all offices expected to participate in the site. The procedure to create offices is provided in **Developer Process: New Office** in Chapter 4. Again, passwords should be carefully selected during this process.

After creating the set of offices, site "Supervisors" should register and be approved, by the "Administrator." Finally "Developers" may register and be

approved. After users are registered and approved, they may begin to add their resumes, products, and publications as described earlier in this report. Supervisory approvals of resumes, products, and publications submitted are then required to allow public access to the information provided.

6 User Support

Support for traditional client/server systems involves an extensive network of services to ensure that thick-client software written in Visual Basic, C, or other programming language is installed and used correctly on each user's equipment. A web-based client/server system significantly reduces the cost of the overall programming effort and also reduces the cost of user support. This is because anyone accessing, for example, TIPS only needs to know how to use free, commercially produced, client software. For TIPS, any version 4.0 or better browser (Explorer or Navigator preferred) will suffice.

Three types of user support are needed for web-based client server systems: help for the general public, technical support to enable user interaction, and support for user feedback. Help for the general public is primarily to assist users in finding information they need. If the user cannot find the information they expect, then a toll-free telephone number should be provided.

The second type of technical support enables users to interact with the application to find out additional information. Two types of page-specific interactions are available in TIPS. The first is a "get more information" icon. When available, the "I" icon appears in the upper right hand corner of a TIPS page. Clicking the "I" will bring up a new window where users may ask that the author(s) of the information contact them. The second type of page-specific interactions available in TIPS is a "help" icon. When available, the help icon appears as a "?" in the upper right-hand corner of a TIPS page. On-line help provides users with information on how to use the items found on the current page.

The third type of TIPS support allows users both to provide feedback on page or system design and business processes, and to report page errors. In TIPS, an electronic discussion group has been created to capture, route, and document requests for changes, suggestions, and "bug" reports. This discussion group allows users to see the items submitted by others and serves as the mechanism to track the completion of all requests.

Since TIPS will serve as both the internal system for managing specific business processes and the external viewer for ERDC business resources, it is essential that effective user support services be developed and maintained. The three

types of services — toll-free support hotline, context-sensitive help, and issue tracking — are essential if TIPS is to be successful.

7 Project Management Plan and Evaluation

While the content of TIPS is limited to the business processes described previously in this report, TIPS itself was conceived within a broader context of organizational corporate data management. This context includes project data, reports to customers, financial data, personnel data — essentially all data necessary for organizational operations and the means by which all these various data interact.

TIPS contains only a subset of ERDC corporate data. Many other systems are in place for these other types of organizational data. TIPS will be able to draw from these systems where possible and appropriate to ensure synchronization among corporate data stores and minimization of data entry and maintenance requirements.

The overall TIPS concept shown in Figure 43 provides the maximum effective use of corporate knowledge. Many different systems can be woven together to achieve this purpose, and these systems will change and evolve as organizational processes and underlying information and communication technologies change and evolve. Implementation of TIPS will be most effective in organizations that have a similar broad conceptual framework for corporate data management and use.

Phase I and II: Development of an Operational Prototype

The development of TIPS has been designed in phases. Success of the next phase depends on the successful implementation of the previous phase. At each phase more features and users are added as the scope of the effort increases. TIPS, Phase I was completed for a single technical domain, Conservation Technology, in FY98. The goal of Phase I was to determine if web-based business process systems could simultaneously support the internal and external customer needs. Phase I successfully demonstrated that, if corporate data were captured as researchers' performed their normal business activities, then the data could also be used for management reporting and customer outreach activities.

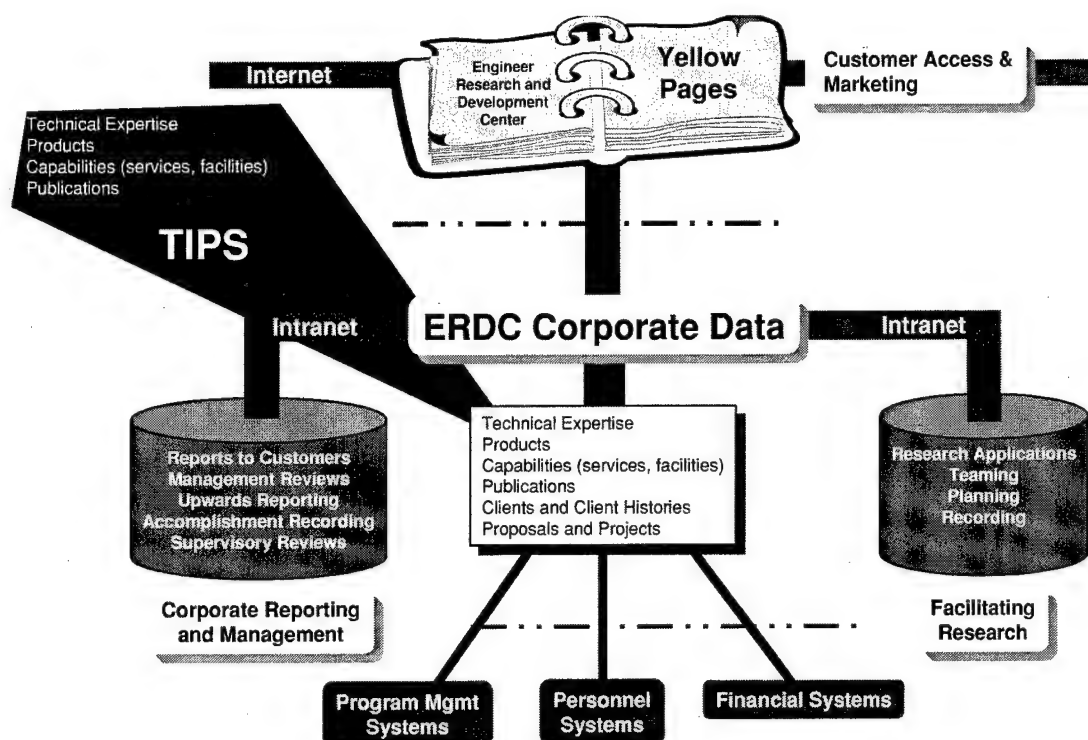


Figure 43. Overall TIPS concept.

Sites for three technical domains (Military Land Management, Installation Operations, and Facility Acquisition and Revitalization) were created and implemented during Phase II. Features to ensure management review, capture specific business processes, including automated e-mailing, and others were added during Phase II.

During Phase II, a more formal advisory committee was established to validate requirements for the development effort and provide organizational planning for TIPS implementation at CERL. The committee reviewed ERDC and Corps of Engineers guidance on web sites and management information systems to ensure compliance. This committee also engaged parties from across ERDC to evaluate TIPS to determine its applicability to ERDC. Coordination with the ERDC Management Information System (MIS) Committee also ensured that TIPS was not duplicating efforts underway at other ERDC sites.

Phase II: Resources

The Phase II planning team spent approximately 4 calendar months working these design issues and drafting initial Corps Life Cycle MIS (LCMIS) documentation before beginning Phase II programming. Expenditures during this 4-month period included 3 analyst-months and 2 manager-months.

Once the planning period was completed, computer coding to move from Phase I to Phase II required 4 calendar months, 1 analyst-month, and 3 programmer-months. As of July 99, TIPS Phase II was ready for populating with updated information from the Military Land Management domain and new data from the Installation Operations and the Facility Acquisition and Revitalization research domains.

At the conclusion of FY99, it is expected that TIPS for the three technical domains that primarily operate at the ERDC Champaign campus will be operational.

Phase II Evaluation: Opportunities and Challenges

TIPS presents both a great organizational opportunity and challenge. The opportunity is for everyone who connects with ERDC, in any capacity, to have an easy reference source to who and what ERDC is and does. The challenge is to effectively engage all the investigators within ERDC in populating and updating this knowledge base. Meeting this opportunity will give ERDC an outstanding competitive advantage — ease, accuracy, and consistency in obtaining information are important criteria for any customer when making a decision about where and with whom to do business. There are excellent web sites scattered across ERDC already, but they are limited to specific technical units or products and do not bring all of ERDC's capabilities and products to ERDC customers, partners, and workforce. TIPS promises to become the ERDC yellow pages, with the added power of information and communication technology advancements.

Because of the remarkable growth of the web, TIPS-like capabilities are rapidly emerging and will become commonplace in the near future. Customers will soon expect organizations to provide web searchable product and capability information. All of the necessary software and networking functionality is currently in place for TIPS, and will no doubt rapidly improve in performance and throughput capabilities.

The difficulties in making TIPS successful are not so much technical as organizational. The Phase I and II approaches to TIPS depend on the data input of the technical workforce, which will allow the real experts to be proactively providing and managing (with organizational review) the information about their technical work. The opportunity presented by TIPS will not be fully realized, however, unless the difficulties of populating and maintaining the data fields are adequately addressed. Too often, organizations make an initial push for a new initiative, then shift focus to new projects. If putting data into TIPS is "another

data drill" that does not replace other drills, then both initial populating and updating of TIPS will be an uphill struggle, requiring strong-arm management measures to enforce.

The value of TIPS needs to be understood and realized by the workforce that will provide the data. Customers browsing TIPS and sending e-mail to listed POCs will be an essential selling point for the workforce to stay enthusiastic about spending time updating TIPS. Nurturing customer use of TIPS will be an important responsibility of all members of the workforce.

In addition, management use of TIPS for regular business reports and analysis will be necessary to keep the workforce engaged in populating and updating TIPS over the long term. TIPS needs to become the sole avenue for all technical document traffic inside the organization, the primary internal and external source for all web-based product information, and the source of many elements that enter into organizational reports and evaluations. For example, TIPS should be used for all sorts of analysis, such as:

- How many and what kinds of technical reports were published throughout the organization (or within a sector of the organization) over the last fiscal year?
- What is the trend in product types over the last 5 years?
- Which customers use TIPS on a regular basis, and how often did the use of TIPS result in new projects?
- What is the status of my approval for release of a technical paper?
- How many technical documents are currently in the approval/editing pipeline, and what is the average load, and how does this current load compare?
- What persons across the organization have previous work experience in Central or South America?
- What products, capabilities, and expertise in the organization might be relevant for the new Department of Transportation "rebuild America's railroads" or the new EPA "export environmental technology" programs?

The committees that plan for organizational implementation of TIPS will need to tightly define many of these analysis/reporting options, and proactively make the

organizational adjustments to shift processes and information flow through the TIPS environment.

Given the opportunities provided by TIPS Phase II, working toward a TIPS Phase III that may provide even more value with reduced organizational cost and minimized personnel disruption seems a feasible goal. The next section highlights the current directions for the next generation TIPS system. TIPS Phase III addresses two essential design concerns in the TIPS II system and incorporates additional cost saving features.

Phase III: IntraCampus Integration

Initially, TIPS was conceived as a tool to support internal and external exchange of information for researchers in a single technical domain. Such a basic design idea is in keeping with the distributed nature of the Internet and would assist individual technical domain experts in maintaining complete control over their own computer hardware and software assets. As efforts to implement TIPS across more than one technical domain began in Phase II, two questions began to arise. The answers to these questions are currently shaping plans for TIPS Phase III.

The first question is, "How will individuals who participate in multiple technical domains enter data or search across these multiple domains?" The second question is, "Can TIPS capture information needed to support campus-specific web sites?" The preliminary work under TIPS Phase III will resolve these two questions.

In Phase III the distributed database design question will be resolved by moving the Phase II operational prototype system to a more robust database platform. This more robust platform will allow all technical domain areas to be served from a single database. Once information regarding a technical domain is in a single physical location, adding, updating, and searching the set of ERDC technical domains requires less coordination than would have been required with a distributed database application.

The answer to the first question, "How will individuals who participate in multiple technical domains enter data or search across these multiple domains?" is that the technical domain will be a selection made by the user. Users may select one or more technical domains for themselves, their products, or their publications. The new data will default to a user's single, primary technical domain, but the user will be allowed to select from more than one domain.

The technical solution to this multiple-domain selection is to add a new database table called "technical domain" to the TIPS database. All people, products, and publications will have new linking tables that identify the relationships between the domain(s) and the people, products, and publications.

Regarding the second question, "Can TIPS capture information needed to support campus-specific web sites?", the answer is yes. The majority of a campus-specific web site relates to the technical content of the work performed at that physical location. Additional campus-specific information, such as historical information, general capabilities, community information, etc., may be captured in the same people, products/capabilities, and publications formats as any other TIPS technical area.

General information about a campus may be included as TIPS "Information Sheets." Information regarding the staff at a given campus may be captured using TIPS resume functions. Additional tables will be needed to identify each campus, provide a general welcome message, and maintain graphic files. Campus-linking tables will identify which technical domains operate under the purview of the campus. A given technical domain may be shared across physical locations as needed.

The two questions regarding users in multiple technical domains and the creation of campus-specific web sites from TIPS data will be the issues driving TIPS Phase III. A number of other issues will also be addressed during Phase III. These issues are described in the following paragraphs.

Potential tie-ins between TIPS and standard Corps data sources may be prototyped during TIPS Phase III. One of these tie-ins is, for example, the link between the Corps e-mail directory (X.500) and TIPS. The Corps e-mail directory is the official directory of all Corps users and should be used as the basis for updating TIPS personnel accounts. Using the Corps e-mail directory, all TIPS users' account information may be updated automatically without the user needing to change their telephone number, address, or office affiliation. As appropriate, other interfaces between TIPS and standard Corps data sources will be identified and documented during Phase III. The interface between TIPS and the Corps of Engineers Project Management System (PROMIS), for example, will be evaluated during the ERDC-wide review of TIPS.

As more people begin to use TIPS, more organization will need to be given to technical support activities. An extension to the electronic bulletin board is planned to enable users to directly request system enhancements. A

Configuration Control Board (CCB) of TIPS users and ERDC managers may be formed in FY00 to assist in prioritizing upgrades to TIPS.

The use of the web as an effective tool for business processing was proven in Phase I with the development of the on-line fact sheets and creation of the LCTIP. Under Phase III the on-line submission of additional publication types will be included in TIPS. This submission will route the draft documents to technical management for review and, when appropriate, to technical editors for updates. Approvals will be returned by automated e-mail and citations will be updated, as appropriate by the user or technical editing staff, when the publication is produced.

The last items to be considered prior to beginning the next phase of TIPS, but by no means the least important, is that of system documentation. Current TIPS documentation related to the Corps LCMIS requirements were prepared during TIPS Phase II. Before work can continue beyond Phase III, additional resources will be required to prepare life-cycle cost/benefits statements and update LCMIS documentation.

8 Conclusions

TIPS users are realizing important benefits even during these preliminary phases of the project. First is the capability for external and internal users to access their information from anywhere in the world. With their personal passwords, internal users of TIPS may update their information without being tied to their desktops. Second is the ability of researchers to have a single source of information where all of their work, and the work of others, is cataloged. Such a catalog provides a very effective marketing tool that may be referenced in e-mail, simultaneously used during teleconferences, and remotely used during site visits. The third benefit is a reduction in the volume and frequency of data calls from management. Since the majority of management-required data is contained in the catalog, specialized reports generate the majority of standard data call information.

Business applications on the World Wide Web have significant cost advantages over traditional client/server systems. The client software for web-based systems is commercially available and provided free of charge. Thus the long-term costs of maintaining client software specific to TIPS is zero — it is part of the user's basic computer setup just like other standard applications such as word processing and e-mail. Long-term costs of the server side of web-based applications are also significantly less than those of traditional client/server systems. For example, the cost of hardware and software for TIPS is about \$10,000. Other applications may also use the same web server platform. Software development and upgrades are simplified since changes to web applications are easily made by remote development teams. If designed to take advantage of the personal nature of Internet-based transactions, user training costs may also be reduced from weeklong official courses required for traditional software applications to short drop-in or web-interactive sessions.

In addition to the short- and long-term costs of web-based software applications, there are also benefits for an organization in general. First is that the organization's information is captured and processed in a consistent fashion across all organizational elements. Standardization of common business practices is an essential management tool for measuring and improving productivity. Standardization of selected common business practices also allows customers to find that person who can help solve their specific problem anywhere in the organization.

TIPS provides customers with "one door" to ERDC research and development assets.

The ultimate test of computer applications/technologies is user acceptance. Given the widespread nature of web browsers and the ever increasing use of the Internet, both internal user and external customer acceptance of user-aware web-based applications such as TIPS is very high.

At the beginning of the TIPS effort, researchers asked the question, "Can the World Wide Web be used to support internal business practices and create both internal and external customer data?" Based on the results of the operational test of TIPS Phase I, and the current progress with TIPS Phase II, the answer to this question is an emphatic "Yes." By placing selected business processes such as maintaining a professional biographical sketch, creating PAO Fact Sheets, and keeping a publication list on the World Wide Web, researchers, supervisors, and managers of ERDC technical domains automatically generate web resources for internal and external customers.

Appendix A: Default Cascading Style Sheet Definitions

Currently only a single Cascading Style Sheet (CSS) is saved for a given site. A slight enhancement would allow multiple "standard" sets of fonts, sizes, colors, etc., from which individual business area administrators might select.

Different browsers support different CSS implementations* so a very small subset of CSS has been used in the demonstration site. Browsers before version 3.0 did not implement any CSS functions. Older browsers will not be able to see the fully colored and rendered pages; however, they will be able to see all the text in their browser's default font settings.

The CSS definitions implemented in the demonstration site are provided below. This information may be used to reset site settings if needed. Note that the "hover" styles only function with Internet Explorer at this time.

CSS - Page Title

font-family: Verdana;

font-style: normal;

font-size: 18pt;

color: darkgreen;

text-transform: capitalize;

* For more information, see http://www.projectcool.com/develop/references/css_style.html

CSS - Instructions

font-family: Arial;

font-size: 10pt;

font-weight: normal;

color: seagreen;

text-indent: 1em;

CSS - InstructionsLink

color: seagreen;

text-indent: 0em;

CSS - InstructionsLinkHover

font-weight: bold;

color: red;

text-decoration: none;

CSS - MenuHead

font-family: Verdana;

font-weight: bold;

font-size: 9pt;

color: DarkBlue;

text-indent: 0em;

CSS - MenuItem

font-weight: normal;

font-size: 9pt;

color: blue;

text-decoration: underline;

CSS - MenuItemHover

font-weight: bold;

color: red;

text-decoration: none;

CSS - Info

font-family: Verdana;

font-size: 10pt;

font-weight: bold;

color: darkgreen;

text-indent: 1em;

CSS - InfoLink

font-size: 10pt;

color: SandyBrown;

text-decoration: underline;

CSS - InfoLinkHover

font-weight: bold;

color: Brown;

text-decoration: none;

CSS - Main

font-family: Verdana;

font-size: 10pt;

color: darkgreen;

text-indent: 1em;

CSS - MainLink

color: SandyBrown;

font-size: 10pt;

text-decoration: underline;

CSS - MainLinkHover

font-weight: bold;

color: Brown;

text-decoration: none;

CSS - Feature

font-family: Verdana;

font-size: 10pt;

font-weight: bold;

color: darkgreen;

text-indent: 1em;

CSS - FeatureLink

color: SandyBrown;

font-size: 10pt;

text-decoration: underline;

CSS - FeatureLinkHover

font-weight: bold;

color: Brown;

text-decoration: none;

Appendix B: TIPS Database Structure

This appendix contains a listing of the TIPS organizational structure. Linking relationships between tables can be identified by the PKey (primary key) and FKey (foreign key) field names.

Table B1. Admin.

Name	Type	Size
PKeyAdmin	Number (Long)	4
SplName	Text	250
SplCompany	Text	250
SplCity	Text	250
SplState	Text	250
SplLogo	Text	250
SplMessage	Memo	-
SplMemo	Memo	-
SplPageURL	Text	255
MenuBackground	Text	255
Newgif1	Text	255
Newgif2	Text	255
Newcaption	Text	255
Hotgif1	Text	255
Hotgif2	Text	255
Hotcaption	Text	255
TopMemo	Memo	-
Feature1caption	Text	255
Feature1gif	Text	255
Feature1key	Number (Long)	4
Feature2caption	Text	255
Feature2gif	Text	255
Feature2key	Number (Long)	4
Feature3caption	Text	255
Feature3gif	Text	255
Feature3key	Number (Long)	4
PageTitleStyle	Memo	-
FtrURL	Text	50
FtrName	Text	30
FtrEMail	Text	30
FtrPhone	Text	50
SPassword	Text	255
UpdatedOn	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B2. Area.

Name	Type	Size
PKeyArea	Number (Long)	4
AreaLongName	Text	255
AreaShortName	Text	50
AreaAbstract	Text	255
Area1Header	Text	255
Area1Memo	Memo	-
Area2Header	Text	255
Area2Memo	Memo	-
Area3Header	Text	255
Area3Memo	Memo	-
Area4Header	Text	255
Area4Memo	Memo	-
Area5Header	Text	255
Area5Memo	Memo	-
AreaGif1on	Text	255
AreaGif1over	Text	255
AreaGif1caption	Text	255
AreaGif1link	Text	255
AreaGif2on	Text	255
AreaGif2over	Text	255
AreaGif2caption	Text	255
AreaGif2link	Text	255
AreaGif3on	Text	255
AreaGif3over	Text	255
AreaGif3caption	Text	255
AreaGif3link	Text	255
LastUpdate	Date/Time	8
UpdateBy	Number (Long)	4
ActionMemo	Memo	-
Approved	Yes/No	1
ActionBy	Number (Long)	4
ActionOn	Date/Time	8
SpareText	Text	255
SpareTag	Yes/No	1

Table B3. Area_Developers.

Name	Type	Size
PKeyArea_Developers	Number (Long)	4
FKeyPerson	Number (Long)	4
FKeyArea	Number (Long)	4
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	10

Table B4. Area_Products.

Name	Type	Size
PKeyArea_Products	Number (Long)	4
FKeyProduct	Number (Long)	4
FKeyArea	Number (Long)	4
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	10

Table B5. Area_Publications.

Name	Type	Size
PKeyArea_Publications	Number (Long)	4
FKeyPublication	Number (Long)	4
FKeyArea	Number (Long)	4
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	10

Table B6. Award_Type.

Name	Type	Size
PKeyAwardType	Number (Long)	4
AwardType	Text	255
UpdatedOn	Date/Time	8
UpdatedBy	Number (Long)	4

Table B7. Comment.

Name	Type	Size
PKeyCom	Number (Long)	4
ComPage	Text	255
ComFName	Text	255
ComLName	Text	255
ComPhone	Text	255
ComEmail	Text	255
ComComment	Memo	-
ComNeeds	Yes/No	1
ComDate	Date/Time	8
ComResponse	Memo	-
ComResponseBy	Number (Long)	4
ComResponseDate	Date/Time	8

Table B8. Degree_Type.

Name	Type	Size
PKeyDegType	Number (Long)	4
DegType	Text	255
UpdatedOn	Date/Time	8
UpdatedBy	Number (Long)	4

Table B9. Help.

Name	Type	Size
PKeyHelp	Number (Long)	4
HelpWebPage	Text	255
HelpFName	Text	255
HelpLName	Text	255
HelpPhone	Text	255
HelpEmail	Text	255
HelpComment	Memo	-
HelpNeeds	Yes/No	1
HelpDate	Date/Time	8
HelpResponse	Memo	-
HelpResponseBy	Number (Long)	4
HelpResponseDate	Date/Time	8

Table B10. HelpPage.

Name	Type	Size
PkeyHelp	Number (Long)	4
PageName	Text	255
PageOption	Number (Byte)	1
HelpStyle	Number (Byte)	1
P0Head	Text	255
P0Memo	Memo	-
P0Graphic	Text	255
P0GraphicAlign	Number (Byte)	1
P1Head	Text	255
P1Memo	Memo	-
P1Graphic	Text	255
P1GraphicAlign	Number (Byte)	1
P2Head	Text	255
P2Memo	Memo	-
P2Graphic	Text	255
P2GraphicAlign	Number (Byte)	1
P3Head	Text	255
P3Memo	Memo	-
P3Graphic	Text	255
P3GraphicAlign	Number (Byte)	1
P4Head	Text	255
P4Memo	Memo	-

Name	Type	Size
P4Graphic	Text	255
P4GraphicAlign	Number (Byte)	1
P5Head	Text	255
P5Memo	Memo	-
P5Graphic	Text	255
P5GraphicAlign	Number (Byte)	1
P6Head	Text	255
P6Memo	Memo	-
P6Graphic	Text	255
P6GraphicAlign	Number (Byte)	1
P7Head	Text	255
P7Memo	Memo	-
P7Graphic	Text	255
P7GraphicAlign	Number (Byte)	1
P8Head	Text	255
P8Memo	Memo	-
P8Graphic	Text	255
P8GraphicAlign	Number (Byte)	1
P9Head	Text	255
P9Memo	Memo	-
P9Graphic	Text	255
P9GraphicAlign	Number (Byte)	1
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	255

Table B11. Job_Series.

Name	Type	Size
PkeyJobSeries	Number (Long)	4
PositionTitle	Text	36
SeriesCode	Text	4
UpdatedBy	Text	255
UpdatedOn	Date/Time	8

Table B12. Organizations.

Name	Type	Size
PkeyOrganization	Number (Long)	4
FkeyParent	Number (Long)	4
Level	Number (Long)	4
Supervisor	Number (Long)	4
AlternateSupervisor1	Number (Long)	4
AlternateSupervisor2	Number (Long)	4
AreProgramManagers	Yes/No	1
AreDevelopers	Yes/No	1
ArePAO	Yes/No	1
OrgName	Text	255
OrgSymbol	Text	255
StreetAddress	Text	255
BoxAddress	Text	255
City	Text	255
StateProvince	Text	255
PostalCode	Text	255
Country	Text	255
URL	Text	255
LastUpdate	Date/Time	8
Approved	Yes/No	1
ApprovedOn	Date/Time	8
ApprovedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10
Password	Text	255

Table B13. Personnel.

Name	Type	Size
PKeyPerson	Number (Long)	4
FKeyOrganization	Number (Long)	4
FKeySupervisor	Number (Long)	4
FKeyJobSeries	Number (Long)	4
AllowBio	Yes/No	1
AllowVita	Yes/No	1
Prefix	Text	4
FirstName	Text	50
MiddleName	Text	30
LastName	Text	50
Suffix	Text	10
JobTitle	Text	50
StreetAddress	Text	255
POBox	Text	255
MailStop	Text	255
City	Text	255
State	Text	255
Zip	Text	255
Country	Text	255
Email	Text	250
WorkPhone	Text	30
PhoneExt	Text	50
DsnPhone	Text	50
InternationalPhone	Text	50
Fax	Text	50
IPAddress	Text	50
LastUpdate	Date/Time	8
LastVisit	Date/Time	8
ResumeUpdate	Date/Time	8
UpdatedBy	Number (Long)	4
AllowResume	Yes/No	1
ApproveResume	Yes/No	1
ApproveResumeBy	Number (Long)	4
ApproveResumeOn	Date/Time	8
AllowProducts	Yes/No	1
AllowPublications	Yes/No	1
AllowReports	Yes/No	1
BrowserType	Text	255
Photograph	Text	50
Administrator	Yes/No	1
PAOOfficer	Yes/No	1
ProgramManager	Yes/No	1
Supervisor	Yes/No	1
Developer	Yes/No	1
Sponsor	Yes/No	1
Approved	Yes/No	1
ApprovedOn	Date/Time	8
ApprovedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10
Password	Text	255

Table B14. Personnel_Awards.

Name	Type	Size
PKeyAward	Number (Long)	4
FKeyPerson	Number (Long)	4
AwardFrom	Text	255
AwardDate	Date/Time	8
FKeyType	Number (Long)	4
Description	Memo	-
LastUpdate	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B15. Personnel_Biography.

Name	Type	Size
PKeyBio	Number (Long)	4
FKeyPerson	Number (Long)	4
Keywords	Memo	-
Objective	Memo	-
DegreeOneType	Text	50
DegreeOneSubject	Text	50
DegreeOneSchool	Text	50
DegreeOneYear	Number (Long)	4
DegreeTwoType	Text	50
DegreeTwoSubject	Text	50
DegreeTwoSchool	Text	50
DegreeTwoYear	Number (Long)	4
DegreeThreeType	Text	50
DegreeThreeSubject	Text	50
DegreeThreeSchool	Text	50
DegreeThreeYear	Number (Long)	4
DegreeFourType	Text	50
DegreeFourSubject	Text	50
DegreeFourSchool	Text	50
DegreeFourYear	Number (Long)	4
DegreeFiveType	Text	50
DegreeFiveSubject	Text	50
DegreeFiveSchool	Text	50
DegreeFiveYear	Number (Long)	4
LastUpdate	Date/Time	8
UpdatedBy	Number (Long)	4
Approved	Yes/No	1
ApprovedOn	Date/Time	8
ApprovedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B16. Personnel_Degrees.

Name	Type	Size
PKeyDegree	Number (Long)	4
FKeyPerson	Number (Long)	4
FKeyType	Number (Long)	4
DegreeSubject	Text	50
DegreeSchool	Text	50
DegreeYear	Date/Time	8
LastUpdate	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B17. Personnel_Jobs.

Name	Type	Size
PKeyJobs	Number (Long)	4
FKeyPerson	Number (Long)	4
JobTitle	Text	50
Company	Text	255
JobStart	Date/Time	8
JobEnd	Date/Time	8
Duties	Memo	-
LastUpdate	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B18. Personnel_Objective.

Name	Type	Size
PKeyObj	Number (Long)	4
FKeyPerson	Number (Long)	4
Keywords	Memo	-
Objective	Memo	-
LastUpdate	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B19. Personnel_Registration.

Name	Type	Size
PKeyRegistration	Number (Long)	4
FKeyPerson	Number (Long)	4
FKeyType	Number (Long)	4
Location	Text	255
RegNumber	Text	50
RegDate	Date/Time	8
Approved	Yes/No	1
ApprovedOn	Date/Time	8
ApprovedBy	Number (Long)	4
LastUpdate	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B20. Personnel_Societies.

Name	Type	Size
PKeySocieties	Number (Long)	4
FKeyPerson	Number (Long)	4
Name	Text	255
FKeyStatus	Number (Long)	4
Activities	Memo	-
StartDate	Date/Time	8
ActivityLevel	Yes/No	1
LastUpdate	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B21. Process_Temp.

Name	Type	Size
PkeyTemp	Number (Long)	4
FkeyProcess	Text	255
FkeyPerson	Number (Long)	4
FkeyDisplay	Number (Long)	4
DisplayText	Text	255
LastUpdate	Date/Time	8
UpdatedBy	Number (Long)	4

Table B22. Product_Category.

Name	Type	Size
PkeyCategory	Number (Long)	4
ProductCategory	Text	50

Table B23. Product_Developers.

Name	Type	Size
PKeyDevelopers	Number (Long)	4
FKeyPerson	Number (Long)	4
FKeyProduct	Number (Long)	4
Approved	Yes/No	1
ApprovedOn	Date/Time	8
ApprovedBy	Number (Long)	4
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	10

Table B24. Product_Links.

Name	Type	Size
FKeyProgram	Number (Long)	4
FKeyProduct	Number (Long)	4
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	255

Table B25. Product_Sponsors.

Name	Type	Size
PkeySponsors	Number (Long)	4
FkeyPerson	Number (Long)	4
FkeyProduct	Number (Long)	4
Approved	Yes/No	1
ApprovedOn	Date/Time	8
ApprovedBy	Number (Long)	4
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	10

Table B26. Product_TechTransfer.

Name	Type	Size
PKeyTechTransfer	Number (Long)	4
FKeyPerson	Number (Long)	4
FKeyProduct	Number (Long)	4
Approved	Yes/No	1
ApprovedOn	Date/Time	8
ApprovedBy	Number (Long)	4
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	10

Table B27. Products.

Name	Type	Size
PKeyProduct	Number (Long)	4
FKeyProject	Number (Long)	4
FKeyStatus	Number (Long)	4
FKeyCategory	Number (Long)	4
FKeyPerson	Number (Long)	4
FKeyCERL	Text	50
Hot	Yes/No	1
Name	Text	255
Description	Text	255
OtherTitle1	Text	50
OtherInfo1	Memo	-
OtherComments1	Memo	-
OtherCommentsDate1	Date/Time	8
OtherTitle2	Text	50
OtherInfo2	Memo	-
OtherComments2	Memo	-
OtherCommentsDate2	Date/Time	8
OtherTitle3	Text	50
OtherInfo3	Memo	-
OtherComments3	Memo	-
OtherCommentsDate3	Date/Time	8
TechInfusionTag	Yes/No	1
TechDescription	Memo	-
TechRequirements	Memo	-
TechTransition	Memo	-
TechDemonstration	Memo	-
TechTransfer	Memo	-
TechImplementation	Memo	-
TechSupport	Memo	-
TechMaintenance	Memo	-
Problem	Memo	-

Name	Type	Size
ProblemComments	Memo	-
ProblemCommentsDate	Date/Time	8
Technology	Memo	-
TechnologyComments	Memo	-
TechnologyCommentsDate	Date/Time	8
Benefits	Memo	-
BenefitsComments	Memo	-
BenefitsCommentsDate	Date/Time	8
Status	Memo	-
StatusComments	Memo	-
StatusCommentsDate	Date/Time	8
PointsOfContact	Memo	-
PointsOfContactComments	Memo	-
PointsOfContactCommentsDate	Date/Time	8
Language	Text	255
Interface	Text	255
ProductStart	Date/Time	8
ProductEnd	Date/Time	8
URL	Text	250
IsApplied	Yes/No	1
IsBasic	Yes/No	1
IsReimb	Yes/No	1
IsTechTrans	Yes/No	1
Approved	Yes/No	1
ApprovedOn	Date/Time	8
ApprovedBy	Number (Long)	4
UpdatedBy	Number (Long)	4
LastUpdate	Date/Time	8
FSPicked	Yes/No	1
FSApproved	Yes/No	1
FSReviewMemo	Memo	-
FSReviewOn	Date/Time	8
FSReviewBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	10

Table B28. Publication_POC.

Name	Type	Size
PKeyPubPOC	Number (Long)	4
FKeyPublication	Number (Long)	4
FKeyPerson	Number (Long)	4
UpdatedOn	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	255

Table B29. Publication_Type.

Name	Type	Size
PKeyPublicationType	Number (Long)	4
Type	Text	50
UpdatedOn	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	50

Table B30. Publications.

Name	Type	Size
PKeyPublication	Number (Long)	4
FKeyPerson	Number (Long)	4
FKeyType	Number (Long)	4
FKeyPublisher	Number (Long)	4
Hot	Yes/No	1
ApprovePublication	Yes/No	1
ApproveBy	Number (Long)	4
ApproveOn	Date/Time	8
Authors	Text	255
Title	Text	255
Year	Number (Integer)	2
Month	Number (Long)	4
PubDate	Date/Time	8
Volume	Text	50
Issue	Text	50
ISBN	Text	50
ReportNumber	Text	50
ADANumber	Text	50
StartPage	Text	50
EndPage	Text	50
Abstract	Memo	-
URL	Text	255
FileName	Text	255
FileGif	Text	255
IsRefereed	Yes/No	1
IsNonRef	Yes/No	1
IsPresented	Yes/No	1
IsLecture	Yes/No	1
UpdateBy	Number (Long)	4
LastUpdate	Date/Time	8
SpareTag	Yes/No	1
SpareText	Text	50

Table B31. Publishers.

Name	Type	Size
PkeyPublisher	Number (Long)	4
Publisher	Text	255
City	Text	50
UpdatedOn	Date/Time	8
UpdatedBy	Number (Long)	4
SpareTag	Yes/No	1
SpareText	Text	50

Table B32. Registration_Type.

Name	Type	Size
PkeyRegType	Number (Long)	4
RegType	Text	255
UpdatedOn	Date/Time	8
UpdatedBy	Number (Long)	4

Table B33. SocietyStatus.

Name	Type	Size
PKeySocStatus	Number (Long)	4
StatusType	Text	255
UpdatedBy	Number (Long)	4
UpdatedOn	Date/Time	8

Table B34. Style Sheet.

Name	Type	Size
PKeyStyle	Number (Long)	4
StyleName	Text	255
PageTitle	Memo	-
Instructions	Memo	-
InstructionsLink	Memo	-
InstructionsLinkHover	Memo	-
MenuHead	Memo	-
MenuItem	Memo	-
MenuItemHover	Memo	-
Info	Memo	-
InfoLink	Memo	-
InfoLinkHover	Memo	-
Main	Memo	-
MainLink	Memo	-
MainLinkHover	Memo	-
Feature	Memo	-
FeatureLink	Memo	-
FeatureLinkHover	Memo	-
Current	Yes/No	1
UpdatedOn	Date/Time	8
UpdatedBy	Number (Long)	4

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13. ABSTRACT (Maximum 200 words) The Technology Information, Products, and Services (TIPS) system is an effective tool for the capture and transfer of information about the CERL campus of the Engineer Research and Development Center (ERDC) assets. In TIPS these assets include people, capabilities, products, and publications. Relevant information is captured as part of the daily business practices of ERDC researchers, supervisors, managers, and staff. Once approved, appropriate information is provided to potential internal and external ERDC customers. This work builds upon the prototype Conservation Technology web site. Based on technical support feedback and a formal survey of users of the initial prototype, requirements for the TIPS were developed. This report documents the system design, business processes, and database structures of TIPS. Initial requirements for implementation of TIPS at all ERDC campuses are also addressed. Draft Corps of Engineers' Life-Cycle Management Information System (LCMIS) documentation was prepared to document system requirements.				
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